



आयुक्त (सामान्य) सीमाशुल्क का कार्यालय

OFFICE OF THE COMMISSIONER OF CUSTOMS (GENERAL)

कस्टम ब्रोकर अनुभाग, नवीन सीमाशुल्क भवन, बेलार्ड इस्टेट, मुंबई - I

**CUSTOMS BROKER SECTION, NEW CUSTOM HOUSE, BALLARD
ESTATE, MUMBAI - 400001**

Email-Id: cbsec.nch@gov.in

F.No. GEN/CB/252/2023-CBS

Date:12-03-2026

DIN: 202603770000111DE1

Order No. 17 /2025-26

CB M/s. Natraj Shipping Agency (PAN No. AAAPR5635E), having registered address: 6/89, Sardar Nagar-4, Sion, Koliwada, Mumbai-400037 (hereinafter referred to as the Customs Broker/CB), is the holder of Customs Broker License No. (11/617), issued by the Commissioner of Customs, Mumbai, under Regulation 8 of CHALR, 1984 (now Regulation 7(2) of CBLR, 2018) and as such, they are bound by the regulations and conditions stipulated therein.

2. As per the available records with the Customs Broker Section of the New Customs House, Mumbai, the CB M/s. Natraj Shipping Agency (11/617), (PAN No. AAAPR5635E) is registered as a proprietorship with Shri Ashok Singh Rathod being the proprietor and authorized person of the said CB and holding a F-Category Customs Pass.

3. The CB M/s. Natraj Shipping Agency (11/617) vide their letter dated 22.12.2025, requested this office to acknowledge the submission of a fresh security deposit of Rs. 5,00,000/- in the form of NSC (NSC no. 020188921790 dated 19.12.2025) and further requested to waive the delay in submission of the fresh security deposit.

4. It is observed that the then Principal Commissioner of Customs (General) vide Order-in-Original No. 13/CAC/PCC(G)/BB/CBS dated 08.07.2016 had ordered forfeiture of the entire security deposit available with the department at that time and had further directed the CB to furnish a fresh security deposit as per CBLR, 2013 forthwith. Thus, the CB M/s. Natraj Shipping Agency was required to deposit a fresh security deposit of Rs. 5,00,000/- at that time in compliance with the above-mentioned O-i-O dated 08.07.2016. However, the Customs Broker failed to

submit the fresh Security Deposit after the issuance of the above mentioned Order-in-Original. Despite the directions contained in the aforesaid Order requiring submission of a fresh Security Deposit as per CBLR, 2013, the same was not furnished by the Customs Broker thereafter, resulting in non-compliance with the conditions prescribed therein.

5. The Customs Broker has now furnished a fresh Security Deposit vide letter dated 22.12.2025 in the form of National Savings Certificate (NSC) bearing NSC No. 020188921790 for an amount of Rs. 5,00,000/- (Rupees Five Lakh only) with a delay of around 9 years. The said NSC was issued on 19.12.2025 and has a maturity date of 19.12.2030.

6. It is evident that the Customs Broker M/s. Natraj Shipping Agency (11/617), (PAN No. AAAPR5635E) has failed to fulfil their obligations laid down under the Customs Broker Licensing Regulations (CBLR), 2018. In view of the above, the relevant provisions of CBLR, 2018, outlining the obligation of a customs broker, are extracted below:

(i) Regulation 8 (1) of CBLR, 2018: -

“Before granting the license under regulation 7, the Principal Commissioner or Commissioner of Customs shall require the successful applicant to enter into a bond in Form D and where specified a surety bond in Form E for due observance of these regulations and furnish a bank guarantee, or a postal security or National Saving Certificate or a fixed deposit receipt issued by a nationalised bank, in the name of the Principal Commissioner of Customs or Commissioner of Customs, as the case may be, for an amount of five lakhs rupees for carrying out the business as a Customs Broker.”

7. In view of the above act of commission and omission on the part of CB, it clearly amounts to a violation of Regulation 8(1) of the CBLR, 2018. The CB has requested a waiver of SCN in the matter.

8. In view of the above, I hold that the CB M/s Natraj Shipping Agency (11/617) is liable for consequences for violation of Regulation 8(1) of the CBLR, 2018. Accordingly, I pass the following order:-

ORDER

8.1 I, Commissioner of Customs (Gen.), in exercise of powers conferred upon me under Regulation 18(1) of the Customs Broker Licensing Regulations (CBLR), 2018, hereby impose a penalty of Rs. 10,000/- on the CB M/s Natraj Shipping Agency (11/617) for violation of provisions of Regulation 8(1) of the CBLR, 2018.

9. This order is being issued without prejudice to any other action that may be taken against the CB or any other person(s)/firm(s), etc. under the provisions of the Customs Act, 1962 and Rules/Regulations framed thereunder or under any other law for the time being in force.

Digitally signed by
Shraddha Joshi Sharma
Date: 12-03-2026
13:07:27

(SHRADDHA JOSHI SHARMA)

Commissioner of Customs, CBS (General)
New Customs House, Zone-I, Mumbai.

To,
CB M/s Natraj Shipping Agency (11/617),
6/89, Sardar Nagar-4, Sion, Koliwada,
Mumbai-400037.
Mob.: 9833123877

Copy to:

1. The Pr./Chief Commissioner of Customs, Mumbai Zone I, II, III.
2. CIU of NCH, ACC & JNCH.
3. EDI of NCH, ACC & JNCH.
4. Bombay Custom House Agent Association.