



OFFICE OF THE COMMISSIONER OF CUSTOMS (EXPORT)
EDI SECTION, 4th FLOOR, ANNEX BUILDING, NEW CUSTOM HOUSE,
BALLARD ESTATE, MUMBAI – 400 001

F. No. GEN/EDI/Misc/217/2025

Date: 27-06-2025

Public Notice. 14 /2025-26

Subject: Discontinuation of Service Centre after 30.06.2025-reg.

It is hereby brought to the notice of all concerned that the agreement between CBIC and vendor, M/s Xeam Ventures Pvt. Ltd, responsible for operations and management of Service Centers for filing of import/export documents etc., is ending on 30.06.2025.

2. DG Systems is developing a number of webforms to facilitate filing of various documents which were hitherto being filed from Service Centers. It is intended that all webforms will be launched before 30.06.2025.

3. In this connection, it is informed that the following table may be referred to provide access to different kind of users for various Webforms:

Sr. No.	Webform Name	Pre Login/Post Login	User role
1	ETP (Fresh) (Multiple SB)	Post Login	SEC, Custodian, Shipping Agent, Shipping line
2	PCIN Enquiry in excel	Post Login	Authorized Sea Carrier (Including Shipping Agent), Authorized Exporter, Authorized Transhipper
3	ATA for Airlines	Post Login	Airlines
4	ATA message inquiry	Post Login	Airlines
5	EGM No. generation	Post Login	Airlines
6	BE Query Reply	Post Login	CHA, IEC, SEZ
7	SB Query Reply	Post Login	CHA, IEC, SEZ
8	CTM – Cargo	Post Login	Airlines

	Transfer manifest		
9	Air CGM (fresh)	Post Login	Consol agent, Airlines
10	Air IGM Amendment	Post Login	Airlines
11	BE Amendment	Post Login	CHA, IEC, SEZ
12	SB Amendment	Post Login	CHA, IEC, SEZ
13	SB Short shipment	Post Login	CHA, IEC, SEZ
14	Unaccompanied Baggage	Post Login	Any user
15	Air to Air Transshipment (Air to Air TP generation)	Post Login	Airlines
16	LCS Imports Report	Post Login	Custodians, CHAs, IECs
17	CTD-Custom Transit Declaration	Post Login	Authorised Transhipper, Custodian, Train
18	IGM Amendment ICD	Post Login	Authorised Transhipper, Custodian, Train
19	Shipping line IGM for ICD	Post Login	Authorised Transhipper, Custodian, Train
20	Ack for Shipping line IGM for ICD	Post Login	Authorised Transhipper, Custodian, Train
21	LCS Exports Report	Post Login	Custodian, CHAs, IECs
22	TP-Export (PCCC)	Post Login	Only the Custodian

4. In view of the above, all stakeholders are hereby informed that two officials will be available during office hours on the 2nd floor of the new building (where the service centre is located) to assist stakeholders in understanding the use of the web forms.

5. This issues with the approval of the Commissioner of Customs (Export).

Digitally signed by
Joldapke Rahul Devidas
Date: 27-06-2025

17:19:03

(RAHUL JOLDAPKE)

Joint Commissioner of Customs
EDI, Export Commissionerate