



सीमा शुल्क प्रधान आयुक्त (सामान्य) का कार्यालय  
OFFICE OF THE PR. COMMISSIONER OF CUSTOMS (GENERAL),  
कस्टम ब्रोकर अनुभाग, नवीन सीमा शुल्क भवन,  
CUSTOM BROKER SECTION, NEW CUSTOM HOUSE,  
बेलार्ड इस्टेट, मुंबई - 400 001  
BALLARD ESTATE, MUMBAI - 400 001.

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F.No. GEN/CB/6/2021-CBS

Date: 16.09.2022

**PUBLIC NOTICE NO. 31/2022-23**

**SUBJECT: Introduction of Customs Brokers Licensing Management System (CBLMS) – Reg.**

Attention of all the Customs Brokers, Importers, Exporters, General Trade and other stakeholders is invited to the newly introduced Customs Brokers Licensing Management System (CBLMS) online portal.

2. As part of CBIC's endeavor to digitize its business processes and enhance trade facilitation, Mumbai Customs Zone-I is entrusted with the responsibility of developing CBLMS portal which will act as a central platform for managing the Customs Broker's licensing processes with end-to-end IT integration and smart automation. The project is being launched with an aim to minimize the physical interface, to bring uniformity in procedures, to process applications in time and to bring in accountability. With the implementation of CBLMS, the process of management of the Customs Brokers will become completely online.

3. As a first step, it has been decided to implement the CB Profile module of the CBLMS project which entails the integration of data of existing Customs Brokers in the CBLMS portal, in Mumbai Customs. Therefore, all the Customs Brokers who were issued licenses by the Pr. Commissioner (G)/Commissioner (G) of Mumbai Customs Zone I are requested to create their profiles on CBLMS portal vide the Link: [cblms.gov.in](http://cblms.gov.in) which will go live on 20<sup>th</sup> September 2022. Login ID and Password for logging in to the portal will be shared on the mobile number registered with ICEGATE on 19.09.2022.

4. A detailed user manual for creating Customs Brokers Profile will be available on "Help & Support" Tab in the CBLMS portal.

5. Creation of profile of the Customs Brokers on the CBLMS portal being of paramount importance for smooth transition into the online system of customs brokers management, a centralized CBLMS Helpdesk has been set up on the Ground Floor, Heritage Building, New Customs House, Ballard Estate, Fort, Mumbai-400001 to resolve any issues faced by the Customs Brokers on the CBLMS portal. Alternatively, the Customs Brokers may also send an email highlighting the specific issues being faced by them on the dedicated email id [cblms-helpdesk@gov.in](mailto:cblms-helpdesk@gov.in) or call the helpdesk number 022-22757921.

6. In light of the above, all the Customs Brokers working under Regulation 7(2) of CBLR 2018 and corresponding provisions of erstwhile regulations, under Mumbai Customs Zone-I, are requested to create their profile on the CBLMS portal latest by **25<sup>th</sup> September 2022**.

*SJ*  
16/9/2022

**(Sunil Jain)**

Pr. Commissioner of Customs (Gen),  
New Custom House, Mumbai Zone I

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