



**OFFICE OF THE COMMISSIONER OF CUSTOMS, IMPORT I
NEW CUSTOM HOUSE, BALLARD ESTATE, MUMBAI 01**

E-mail Id: tsk-mumcuszone1@gov.in

F. No Gen/SK/20/2020-TSK-0/0 Commr-CUS-IMP-I-ZONE

Date: 24.09.2021

PUBLIC NOTICE No. - 176

Sub: Turant Customs -Grievance Redressal Cell for Faceless Assessment Groups (FAGS)-regarding.

Kind attention of all the Importers, Exporters, Customs Brokers and all other stakeholders is invited to Board's Advisory No. 32/2020-Cus dated 13.09.2020 read with Public Notice No 60/2020 dated 14.09.2020 & 66/2020 dated 06.10.2020 in this regard, wherein, Grievance Redressal Cell was set up for Faceless Assessment related issues. Further, it is reiterated that Turant Suvidha Kendra (TSK) has also been designated as a Grievance Redressal Cell for any issues pertaining to faceless assessments.


1. The details of Officers of TSK are as under:

Sr. No.	Name of Officer	Designation	Contact No.	Official Email id & Landline No.
1	Akshay Patil	Deputy Commissioner	8669089048	<p style="text-align: center;">tsk-mumcuszone1@gov.in 022-22757406</p>
2	Sanjeev Rao	Appraiser, Import-I & II	7507560502	
3	Md. Anish	Examiner, Import-I	8860643608	
4	Anurag Rathore	Examiner, Import-II	9399131915	
5	Ravishankar Singh	Executive Assistant, Import-I	9768115321	
6	Pradeep Yadav	Executive Assistant, Import-II	9819693095	

2. The Nodal officer of Grievance Redressal Cell is Addl. Commissioner (Imp-1) (FAG) Shri Ravindra Kumar Singh. The contact details of the Nodal Officer are as below:

- i. Office No.: 022-22634331
- ii. Mobile No.: 9967704908
- iii. Email Id: rksingh.irs@gov.in

3. Difficulty in this regard, if any, may be brought to the notice of Addl. Commissioner (FAG) Import-1.


(MANOJ KUMAR KEDIA)
Commissioner of Customs,
Import-I, NCH Mumbai

Copy To:

1. The Principal Chief Commissioner of Customs, Mumbai Zone -I.
2. The Commissioner of Customs, General and Preventive, NCH, Mumbai Zone-I.
3. The Commissioner of Customs, Audit, NCH, Mumbai Zone-I.
4. The Commissioner of Customs, Export, NCH, Mumbai Zone-I.
5. All Addl. /Joint Commissioner of Customs, NCH, Mumbai Zone-I.
6. The Addl. /Joint Commissioner of Customs, ICD Mulund.
7. The Dy. Asst. Commissioner of Customs, ICD Mulund
8. All Deputy/ Asst. Commissioner of Customs, NCH, Mumbai Zone-I.

9. All Sections/ Groups of New Custom House, NCH, Mumbai Zone-I.
10. The DC/EDI for uploading on the NCH website.
11. Office Copy