



आयुक्त सीमाशुल्क (नियाति) का कार्यालय
OFFICE OF THE COMMISSIONER OF CUSTOMS (EXPORT)

शुल्क वापसी अनुभाग, नवीन सीमाशुल्क भवन, बेलार्ड ईस्टेट, मुम्बई - 400 001.

DRAWBACK SECTION, NEW CUSTOM HOUSE, BALLARD ESTATE, MUMBAI - 400 001.

ई-मेल/E-Mail—drawback.nch@gov.in फोन नं./Phone no.—022-22757541

Facility Notice No. 38/2026 dated 10-02-2026.

Subject: Pending drawback claims due to non-submission of query replies.

Attention of all the exporters, customs brokers, other stakeholders and members of the trade is invited to the fact that a large number of drawback claims are pending due to non-submission of reply to query raised. Detailed list of such drawback Shipping Bills is attached as 'Annexure-A'. It is the responsibility of the Exporters/CBs/Other stakeholders to check the status of their drawback claim against a shipping bill through ICEGATE and if any query is raised by the drawback section, they should submit their reply after viewing the status.

2. Therefore, all exporters whose Shipping Bills are pending at Query Queue as listed in 'Annexure-A' should submit their reply in ICES system immediately so that their claim can be processed.

3. However, if no reply to queries are received from the Exporters/CBs/Other Stakeholders, within 30 days of issuance of this Facility Notice or reply received is not satisfactory, their claims would be processed at zero rate of drawback in absence of the requisite documents/clarifications without affecting the right of the exporter to claim the drawback amount by filing supplementary claim subsequently.

4. The exporters can then file the supplementary claims as per Rule 16 of the Duty Drawback Rules, 2017 along with the requisite documents/clarifications within stipulated time period as specified in law wherein their drawback claims have been processed @ ZERO.

5. In case of any difficulty, the Exporters may contact the Deputy Commissioner of Customs Drawback over phone no. 022-22757541 or by email at "drawback.nch@gov.in".

6. However, as a special measure and trade facilitation exercise and to resolve the matter, it is advised to send your submission on drawback.nch@gov.in. The Exporter/CHA may also contact to the following email officer in this regard:

Sr. No.	Name of the Officer	Designation	Mobile No.

1	Pankaj Jha	Deputy Commissioner of Customs	9833500510
2	Niraj Kumar Pandey	Appraiser	9082583813
3	Rahul	Superintendent	8433550966

This issues with the approval of Commissioner of Customs (Export).

Digitally signed by
 Pankaj krishnanand Jha
 Date: 10-02-2026
 (पंकज झा)
 12-02-24
 उपायुक्त, सीमा शुल्क,
 शुल्क वापसी अनुभाग, नियर्यात आयुक्तालय,
 नवीन सीमा शुल्क भवन, मुंबई 01

Annexure-A (List of Exporters with details of shipping bills)

1. The Principal Chief Commissioner of Customs, Mumbai Zone-1.
2. All the Principal Commissioners/Commissioners of Customs, NCH, Mumbai.
3. All the Additional/Joint Commissioners of Customs, NCH, Mumbai.
4. All the Deputy/Assistant Commissioner of Customs, NCH, Mumbai.
5. Notice Board.
6. EDI for uploading on website.
7. Brihanmumbai Customs Brokers Association, 73-74, Mittal Tower, "C" wing, 7th floor Nariman Point, Mumbai-400 021.
8. Federation of Indian Export Organisation, Niryat Bhawan, Rao Tula Ram Marg, Opposite Army Hospital Research & Referral- New Delhi-110057

Annexure-A

Sr.No.	Shipping Bill No.	Shipping Bill Date	IEC	Exporter Name	CHA Name
1	5244510	09-09-2002	888006004	AHMEDBHoy ABDEALI	
2	7592496	16-02-2024	AARCA9513E	HITACHI ENERGY INDIA LIMITED	LAKKA TRANSGLOBAL INDIA PVT LTD
3	7708173	21-02-2024	AARCA9513E	HITACHI ENERGY INDIA LIMITED	LAKKA TRANSGLOBAL INDIA PVT LTD
4	2791110	29-07-2024	508043069	VE COMMERCIAL VEHICLES LIMITED	LINKS CARGO AGENCIES PVT LTD
5	6063663	30-11-2024	895001268	TRANSFORMERS AND RECTIFIERS (INDIA) LIMITED	SHRIWIN SHIPPING & LOGISTICS
6	6591826	19-12-2024	593026918	GRAND PRIX ENGINEERING PRIVATE LIMITED	MD CARGO MOVERS AND HANDLERS LLP
7	6861619	29-12-2024	3411005041	SCHNEIDER ELECTRIC INFRASTRUCTURE LIMITED	LAKKA TRANSGLOBAL INDIA PVT LTD
8	7945638	06-02-2025	592064247	METSO OUTOTEC INDIA PRIVATE LIMITED	M/S.DHL LOGISTICS PVT LTD.
9	8040977	10-02-2025	593026918	GRAND PRIX ENGINEERING PRIVATE LIMITED	MD CARGO MOVERS AND HANDLERS LLP
10	8233115	17-02-2025	388229896	RAJ ENGINEERING CO.	ACS LOGISTICS
11	9072409	17-03-2025	3103007400	OSWAL EARTH MOVERS	SHRIWIN SHIPPING & LOGISTICS
12	9072412	17-03-2025	3103007400	OSWAL EARTH MOVERS	SHRIWIN SHIPPING & LOGISTICS
13	9072470	17-03-2025	3103007400	OSWAL EARTH MOVERS	SHRIWIN SHIPPING & LOGISTICS
14	9174667	20-03-2025	3115007639	MECHTROTECH PROJECTS PRIVATE LIMITED	INTERNATIONAL FREIGHT SYSTEMS CO.PVT.LTD.
15	9229227	21-03-2025	795010079	WIRTGEN INDIA PRIVATE LIMITED	SEASHELL LOGISTICS PRIVATE LIMITED
16	9229233	21-03-2025	795010079	WIRTGEN INDIA PRIVATE LIMITED	SEASHELL LOGISTICS PRIVATE LIMITED
17	9300228	24-03-2025	305029487	ZEECO INDIA PRIVATE LIMITED	ACS LOGISTICS
18	9931543	14-04-2025	905018788	KGR RIGS & MINING EQUIPMENT	NIKHIL CLEARING & FORWARDING PVT LTD
19	1026543	17-04-2025	399061118	CASE NEW HOLLAND CONSTRUCTION EQUIPMENT (INDIA) PR	IMPEX LINKERS
20	1295257	26-04-2025	905018788	KGR RIGS & MINING EQUIPMENT	FIRST CARGO SHIPPING SERVICES PVT LTD

21	1323172	28-04-2025	399061118	CASE NEW HOLLAND CONSTRUCTION EQUIPMENT (INDIA) PR	IMPEX LINKERS
22	1349043	28-04-2025	508043069	VE COMMERCIAL VEHICLES LIMITED	LINKS CARGO AGENCIES PVT LTD
23	1376542	29-04-2025	399061118	CASE NEW HOLLAND CONSTRUCTION EQUIPMENT (INDIA) PR	IMPEX LINKERS
24	1553585	06-05-2025	592064247	METSO INDIA PRIVATE LIMITED	RG CARGO SERVICES PRIVATE LIMITED
25	1772505	14-05-2025	AAECJ8030E	JBM ELECTRIC VEHICLES PRIVATE LIMITED	ONLINE SEA & AIR SERVICES
26	1906788	17-05-2025	795010079	WIRTGEN INDIA PRIVATE LIMITED	SEASHELL LOGISTICS PRIVATE LIMITED
27	1906802	17-05-2025	795010079	WIRTGEN INDIA PRIVATE LIMITED	SEASHELL LOGISTICS PRIVATE LIMITED
28	1910949	17-05-2025	AAECJ8030E	JBM ELECTRIC VEHICLES PRIVATE LIMITED	ONLINE SEA & AIR SERVICES
29	1964088	19-05-2025	508043069	VE COMMERCIAL VEHICLES LIMITED	LINKS CARGO AGENCIES PVT LTD
30	2088910	23-05-2025	ABBCS6927M	SANDVIK MINING AND ROCK TECHNOLOGY INDIA PRIVATE L	VIHA SHIPPING AND LOGISTICS
31	2410847	03-06-2025	413019403	HOWELL ENERGY SYSTEMS PRIVATE LIMITED	FIRST CARGO SHIPPING SERVICES PVT LTD
32	2410966	03-06-2025	413019403	HOWELL ENERGY SYSTEMS PRIVATE LIMITED	FIRST CARGO SHIPPING SERVICES PVT LTD
33	2438968	04-06-2025	908014601	CENTURIAN EXPORTS,	FIRST CARGO SHIPPING SERVICES PVT LTD
34	2447989	05-06-2025	3114019293	TEKNOFLOW GREEN EQUIPMENTS PRIVATE LIMITED	GREENITY LOGISTICS PVT. LTD.
35	2622880	11-06-2025	307019390	SKODA AUTO VOLKSWAGEN INDIA PRIVATE LIMITED	NIKHIL CLEARING & FORWARDING PVT LTD
36	2691784	13-06-2025	313016321	JSW STEEL COATED PRODUCTS LIMITED	OM FREIGHT FORWARDERS LIMITED
37	2691785	13-06-2025	313016321	JSW STEEL COATED PRODUCTS LIMITED	OM FREIGHT FORWARDERS LIMITED