



Facility Notice No. 38/2026 dated 10-02-2026.

Subject: Pending drawback claims due to non-submission of query replies.

Attention of all the exporters, customs brokers, other stakeholders and members of the trade is invited to the fact that a large number of drawback claims are pending due to non-submission of reply to query raised. Detailed list of such drawback Shipping Bills is attached as 'Annexure-A'. It is the responsibility of the Exporters/CBs/Other stakeholders to check the status of their drawback claim against a shipping bill through ICEGATE and if any query is raised by the drawback section, they should submit their reply after viewing the status.

2. Therefore, all exporters whose Shipping Bills are pending at Query Queue as listed in 'Annexure-A' should submit their reply in ICES system immediately so that their claim can be processed.

3. However, if no reply to queries are received from the Exporters/CBs/Other Stakeholders, within 30 days of issuance of this Facility Notice or reply received is not satisfactory, their claims would be processed at zero rate of drawback in absence of the requisite documents/clarifications without affecting the right of the exporter to claim the drawback amount by filing supplementary claim subsequently.

4. The exporters can then file the supplementary claims as per Rule 16 of the Duty Drawback Rules, 2017 along with the requisite documents/clarifications within stipulated time period as specified in law wherein their drawback claims have been processed @ ZERO.

5. In case of any difficulty, the Exporters may contact the Deputy Commissioner of Customs Drawback over phone no. 022-22757541 or by email at "drawback.nch@gov.in".

6. However, as a special measure and trade facilitation exercise and to resolve the matter, it is advised to send your submission on drawback.nch@gov.in. The Exporter/CHA may also contact to the following email officer in this regard:

| Sr. No. | Name of the Officer | Designation | Mobile No. |
|---------|---------------------|-------------|------------|
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| 1 | Pankaj Jha | Deputy Commissioner of Customs | 9833500510 |
| 2 | Niraj Kumar Pandey | Appraiser | 9082583813 |
| 3 | Rahul | Superintendent | 8433550966 |

This issues with the approval of Commissioner of Customs (Export).

Digitally signed by
Pankaj krishnanand Jha

Date: 10-02-2026

(पंकज झा)

उपायुक्त, सीमा शुल्क,

शुल्क वापसी अनुभाग, निर्यात आयुक्तालय,
नवीन सीमा शुल्क भवन, मुंबई 01

Annexure-A (List of Exporters with details of shipping bills)

1. The Principal Chief Commissioner of Customs, Mumbai Zone-1.
2. All the Principal Commissioners/Commissioners of Customs, NCH, Mumbai.
3. All the Additional/Joint Commissioners of Customs, NCH, Mumbai.
4. All the Deputy/Assistant Commissioner of Customs, NCH, Mumbai.
5. Notice Board.
6. EDI for uploading on website.
7. Brihanmumbai Customs Brokers Association, 73-74, Mittal Tower, "C" wing, 7th floor Nariman Point, Mumbai-400 021.
8. Federation of Indian Export Organisation, Niryat Bhawan, Rao Tula Ram Marg, Opposite Army Hospital Research & Referral- New Delhi-110057

Annexure-A

| Sr.No. | Shipping Bill No. | Shipping Bill Date | IEC | Exporter Name | CHA Name |
|--------|-------------------|--------------------|------------|--|---|
| 1 | 5244510 | 09-09-2002 | 888006004 | AHMEDBHOY ABDEALI | |
| 2 | 7592496 | 16-02-2024 | AARCA9513E | HITACHI ENERGY INDIA LIMITED | LAKKA TRANSGLOBAL INDIA PVT LTD |
| 3 | 7708173 | 21-02-2024 | AARCA9513E | HITACHI ENERGY INDIA LIMITED | LAKKA TRANSGLOBAL INDIA PVT LTD |
| 4 | 2791110 | 29-07-2024 | 508043069 | VE COMMERCIAL VEHICLES LIMITED | LINKS CARGO AGENCIES PVT LTD |
| 5 | 6063663 | 30-11-2024 | 895001268 | TRANSFORMERS AND RECTIFIERS (INDIA) LIMITED | SHRIWIN SHIPPING & LOGISTICS |
| 6 | 6591826 | 19-12-2024 | 593026918 | GRAND PRIX ENGINEERING PRIVATE LIMITED | MD CARGO MOVERS AND HANDLERS LLP |
| 7 | 6861619 | 29-12-2024 | 3411005041 | SCHNEIDER ELECTRIC INFRASTRUCTURE LIMITED | LAKKA TRANSGLOBAL INDIA PVT LTD |
| 8 | 7945638 | 06-02-2025 | 592064247 | METSO OUTOTEC INDIA PRIVATE LIMITED | M/S.DHL LOGISTICS PVT LTD. |
| 9 | 8040977 | 10-02-2025 | 593026918 | GRAND PRIX ENGINEERING PRIVATE LIMITED | MD CARGO MOVERS AND HANDLERS LLP |
| 10 | 8233115 | 17-02-2025 | 388229896 | RAJ ENGINEERING CO. | ACS LOGISTICS |
| 11 | 9072409 | 17-03-2025 | 3103007400 | OSWAL EARTH MOVERS | SHRIWIN SHIPPING & LOGISTICS |
| 12 | 9072412 | 17-03-2025 | 3103007400 | OSWAL EARTH MOVERS | SHRIWIN SHIPPING & LOGISTICS |
| 13 | 9072470 | 17-03-2025 | 3103007400 | OSWAL EARTH MOVERS | SHRIWIN SHIPPING & LOGISTICS |
| 14 | 9174667 | 20-03-2025 | 3115007639 | MECHTROTECH PROJECTS PRIVATE LIMITED | INTERNATIONAL FREIGHT SYSTEMS CO.PVT.LTD. |
| 15 | 9229227 | 21-03-2025 | 795010079 | WIRTGEN INDIA PRIVATE LIMITED | SEASHELL LOGISTICS PRIVATE LIMITED |
| 16 | 9229233 | 21-03-2025 | 795010079 | WIRTGEN INDIA PRIVATE LIMITED | SEASHELL LOGISTICS PRIVATE LIMITED |
| 17 | 9300228 | 24-03-2025 | 305029487 | ZEECO INDIA PRIVATE LIMITED | ACS LOGISTICS |
| 18 | 9931543 | 14-04-2025 | 905018788 | KGR RIGS & MINING EQUIPMENT | NIKHIL CLEARING & FORWARDING PVT LTD |
| 19 | 1026543 | 17-04-2025 | 399061118 | CASE NEW HOLLAND CONSTRUCTION EQUIPMENT (INDIA) PR | IMPEX LINKERS |
| 20 | 1295257 | 26-04-2025 | 905018788 | KGR RIGS & MINING EQUIPMENT | FIRST CARGO SHIPPING SERVICES PVT LTD |

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| 21 | 1323172 | 28-04-2025 | 399061118 | CASE NEW HOLLAND CONSTRUCTION EQUIPMENT (INDIA) PR | IMPEX LINKERS |
| 22 | 1349043 | 28-04-2025 | 508043069 | VE COMMERCIAL VEHICLES LIMITED | LINKS CARGO AGENCIES PVT LTD |
| 23 | 1376542 | 29-04-2025 | 399061118 | CASE NEW HOLLAND CONSTRUCTION EQUIPMENT (INDIA) PR | IMPEX LINKERS |
| 24 | 1553585 | 06-05-2025 | 592064247 | METSO INDIA PRIVATE LIMITED | RG CARGO SERVICES PRIVATE LIMITED |
| 25 | 1772505 | 14-05-2025 | AAECJ8030E | JBM ELECTRIC VEHICLES PRIVATE LIMITED | ONLINE SEA & AIR SERVICES |
| 26 | 1906788 | 17-05-2025 | 795010079 | WIRTGEN INDIA PRIVATE LIMITED | SEASHELL LOGISTICS PRIVATE LIMITED |
| 27 | 1906802 | 17-05-2025 | 795010079 | WIRTGEN INDIA PRIVATE LIMITED | SEASHELL LOGISTICS PRIVATE LIMITED |
| 28 | 1910949 | 17-05-2025 | AAECJ8030E | JBM ELECTRIC VEHICLES PRIVATE LIMITED | ONLINE SEA & AIR SERVICES |
| 29 | 1964088 | 19-05-2025 | 508043069 | VE COMMERCIAL VEHICLES LIMITED | LINKS CARGO AGENCIES PVT LTD |
| 30 | 2088910 | 23-05-2025 | ABBSC6927M | SANDVIK MINING AND ROCK TECHNOLOGY INDIA PRIVATE L | VIHA SHIPPING AND LOGISTICS |
| 31 | 2410847 | 03-06-2025 | 413019403 | HOWELL ENERGY SYSTEMS PRIVATE LIMITED | FIRST CARGO SHIPPING SERVICES PVT LTD |
| 32 | 2410966 | 03-06-2025 | 413019403 | HOWELL ENERGY SYSTEMS PRIVATE LIMITED | FIRST CARGO SHIPPING SERVICES PVT LTD |
| 33 | 2438968 | 04-06-2025 | 908014601 | CENTURIAN EXPORTS, | FIRST CARGO SHIPPING SERVICES PVT LTD |
| 34 | 2447989 | 05-06-2025 | 3114019293 | TEKNOFLOW GREEN EQUIPMENTS PRIVATE LIMITED | GREENITY LOGISTICS PVT. LTD. |
| 35 | 2622880 | 11-06-2025 | 307019390 | SKODA AUTO VOLKSWAGEN INDIA PRIVATE LIMITED | NIKHIL CLEARING & FORWARDING PVT LTD |
| 36 | 2691784 | 13-06-2025 | 313016321 | JSW STEEL COATED PRODUCTS LIMITED | OM FREIGHT FORWARDERS LIMITED |
| 37 | 2691785 | 13-06-2025 | 313016321 | JSW STEEL COATED PRODUCTS LIMITED | OM FREIGHT FORWARDERS LIMITED |