



प्रधान आयुक्त सीमा शुल्क (सामान्य) का कार्यालय  
OFFICE OF THE PRINCIPAL COMMISSIONER OF CUSTOMS  
(GENERAL)

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F. No.- S/23- 112 /2024 Lab /337

तारीख:10.05.2024

**PUBLIC NOTICE**

**Sub: - CRCL Module- Forwarding of Samples using electronic Test Memo only to CRCL and Other Revenues Laboratories – reg.**

1. Attention of all Importers/Exporters, Custom Brokers and other stakeholders is invited to Instruction No. 14/2021 dated 21.06.2021 issued by CBIC, New Delhi on the above subject.
2. Reference is also invited to CBIC Circular No. 46/2020-Customs dated 15.10.2020 regarding the testing of samples by Central Revenues Control Laboratory (CRCL), and other Revenues Laboratories.
3. In order to ease the testing process, DG Systems has enabled a 'CRCL Module' in ICES with the objective of automating all paperwork related to sampling, forwarding of all test memos to CRCL and other Revenues Laboratories, and electronic receipt of test reports, instantly by the Customs Officers. The salient features of the CRCL module are as follows:
  - i. Customs Officers will be able to select the CRCL/other Revenues Laboratories using the 'Lab Code' on the basis of directories incorporated therein and generate a Test Memo for sending a sample to the said laboratory.
  - ii. The option of recording the drawal of samples by the Shed Examiner is also provided.
  - iii. Post physical receipt of sample by the laboratory concerned, it would be accepted under acknowledge to the Customs Officer and verified to assess whether test sample is adequate for testing. If the sample is not considered adequate for testing, a return memo would be sent to the Custom Officer along with reason for non-acceptance. The ground for return/rejection of the test sample could be on account of improper packing, missing/tampering with seal, insufficient quantity, non-receipt of requisite technical documents or non-observance of other test parameters etc.
  - iv. If the sample is in order and is considered adequate for testing, it is allocated to any one of the Chemical Examiners in the said laboratory.
  - v. The date of receipt of the sample at the laboratory is provided in the system. There is also a provision of a 'suspended queue' to indicate reason for delay or suspension of testing, for any reason.
  - vi. Post testing of the sample, the module provides the facility to enter the respective Import/Export Test Report in the system.

- vii. The Customs Officer at the site would be able to view the Test Report electronically in ICES and take further action.
- viii. Specific MIS reports enable the monitoring of the pendency and time taken for sending of the Test Report by the laboratory.
4. As mentioned above, the use of the CRCL module is aimed at leveraging technology for bringing efficiency, transparency and reduction in cost of compliance for the trade in regard to the sampling process, which impacts the clearance of import/export goods. The said module would also help in better monitoring of the sampling process for faster processing at all levels.
5. Accordingly, all the concerned Officers and staff of NCH, Mumbai are hereby advised to mandatorily make use of the CRCL module to forward Test memos for testing of samples to CRCL and other Revenue Laboratories henceforth. CRCL and other Revenue Laboratories shall not accept samples unless the Test Memo has been transmitted electronically on CRCL module. In other words, the laboratories will not accept samples based on Paper Test Memos from this date onwards. DG Systems had separately issued a detailed advisory on the use of CRCL module.
6. Needless to say, the use of the CRCL module has been made mandatory with effect from 01.07.2021 vide CBIC's Instruction No. 14/2021 dated 21.06.2021. In case of any unforeseen systems issue/glitch that prevents the use of the said module, the sample can be accepted based on paper Test Memo, provided this is sent with the due approval of the Additional/Joint Commissioner of Customs of the concerned field formation. This relaxation is being made so as not to hold up any clearance of import/export goods, in the event of rare circumstances.
7. Difficulty, if any, faced in implementation of this Public Notice may be brought to the notice of undersigned at email [pr.ccgeneral@gov.in](mailto:pr.ccgeneral@gov.in).



SUNIL JAIN

Principal Commissioner of Customs (General)

Copy to:

1. The Pr. Chief Commissioner of Customs Mumbai Zone-I, Mumbai.
2. The Pr. Commissioners/Commissioners of Customs, (General), Mumbai.
3. Additional/Joint/Dy./Asstt. Commissioners of Customs, Mumbai.
4. Sections/Groups/Docks/RMSFC, Mumbai.
5. Customs Broker Association-BCBA/WIS.
6. All Partner Government Agencies (PGAs)
7. Member of the Trade (MANSA/CFSAI/CSLA etc.) as per mailing list
8. AC/DC, EDI for uploading on Mumbai website. ✓