



प्रधान मुख्य आयुक्त सीमा शुल्क का कार्यालय,  
**OFFICE OF THE PR. CHIEF COMMISSIONER OF CUSTOMS,**  
 मुंबई जोन -I, दूसरी मंज़िल, नवीन सीमा शुल्क भवन, बेलार्ड इस्टेट,  
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07-09-2023

**MINUTES OF CUSTOMS CLEARANCE FACILITATION  
 COMMITTEE (CCFC) MEETING OF MUMBAI CUSTOMS, ZONE-I HELD ON  
 31.08.2023 AT NEW CUSTOMS HOUSE, MUMBAI**

The 5<sup>th</sup> meeting of the Customs Clearance Facilitation Committee (CCFC) for the Financial Year 2023-24 of Mumbai Customs Zone-I for month of August 2023 was held on 31.08.2023 (Thursday) at 1600 Hrs in the Conference Hall, 2nd Floor, New Customs House, Mumbai under the Chairmanship of Shri Pramod Kumar Agrawal, Principal Chief Commissioner of Customs, Mumbai Zone-I.

2. The following officers/representatives attended the meeting:

<b>Sr. No.</b>	<b>Name &amp; Designation</b>	<b>Organization</b>
1.	Shri Sunil Jain, Principal Commissioner of Customs	General Commissionerate
2.	Smt. Kiran Verma, Principal Commissioner of Customs	Import II Commissionerate
3.	Shri A. P. Kothari, Commissioner of Customs	Audit Commissionerate
4.	Shri R. K. Singh, Commissioner (In-Situ)	Pr. Chief Commissioner's office, Mumbai Customs, Zone-I
5.	Shri Rajiv Magoo, Addl. Commissioner	Pr. Chief Commissioner's office, Mumbai Customs, Zone-I
6.	Shri Mallinath K Jeure, Addl. Commissioner	Import-I Commissionerate, Mumbai Customs, Zone-I
7.	Shri Amit Kumar Nikalje Joint Commissioner	Import-I Commissionerate, Mumbai Customs, Zone-I
8.	Shri Manish Yadav, Dy. Commissioner	Pr. Chief Commissioner's office, Mumbai Customs, Zone-I
9.	Shri D. R. Pardeshi	Export Commissionerate

	Assistant Commissioner	
10.	Shri Suresh Kamble, Assistant Commissioner	Export Commissionerate (Drawback)
11.	Ms. Suchita Ambetkar, Assistant Drug Controller	Air Cargo Complex
12.	Dr. Rashmi Pandey Assistant Director (E)	R.P.Q.S., Mumbai
13.	Ms. Karuna Dhale	FSSAI
14.	Shri Dushyant Mulani President	BCBA
15.	Shri Mark Fernandes Chairman	IMC
16.	Shri Paresh Thakker Vice President	BCBA
17.	Shri Manohar Patyane	BCBA
18.	Shri Tej Contractor	BCBA

3. At the outset, the Chairman extended his greetings and welcomed the members of BCBA, IMC and various PGAs of Mumbai Customs Zone-I to the CCFC meeting of Mumbai Customs Zone-I. The Chair stated that previously raised issue regarding lack of proper examination order for liquid bulk cargo by the designated FAGs has now been resolved.

4. No new agenda point was received for the meeting from the Trade or PGAs. In response to the Chair's query about whether there are any topics/issues open for on-the spot discussion, Shri Dushyant Mulani, President, BCBA gave following points for discussion.

- i. Commodity-based assessment Centre: Shri Dushyant Mulani mooted the idea of commodity-based assessment on the lines for gold and certain other commodities, wherein the commodity-based assessment Centre is in place.

The Chair observed that one particular assessment Centre for one particular commodity will defeat the purpose of 'faceless assessment' and after re-organization of the FAGs recently, the matter has already been addressed to a large extent.

- ii. Continuous Anonymized Escalation Mechanism: Shri Dushyant Mulani requested for Transformation of AEM into a continuous process so as to cover every aspect of Customs clearance process beginning from filing of documents till final clearance of goods from Customs Area with system generated acknowledgement no../ticket no. for follow up of same by trade.

The Chair noted that the AEM is already in place and the grievance raised is forwarded to the Additional Commissioner, TSK, if the Bill of Entry is pending in assessment for 24 hours or more after filing. The Chair noted that the Trade is requesting for facility for obtaining real-time feedback/tracking of escalation.

- iii. Shri Mulani further highlighted the earlier practice of positive treatment given to reputed and regular importers viz. M/s Hindustan Lever Ltd., M/s Bajaj Auto etc. by Mumbai Customs with prompt resolution of grievances by erstwhile assessing groups, is lacking in the faceless assessment.

The Chair informed that the assessment is now being 'Faceless Assessment', and it treats all importers/trade equally and there are mechanisms in place to raise grievances.

- iv. Shri Mulani raised the issue of NCTC alerts not differentiating between risky importers and AEO Tier 2 or 3 importers. He informed that many times examination order given to Tier 2 or 3 importer is of 100 % examination with de-stuffing of container to check for concealment, mis-declaration etc.'. Shri Mulani requested to frame parameters to distinguish between AEO T2 & T3 importers and other importers by NCTC while giving examination orders by system.

The Chair informed that there is a designated Agency nominated in the Custom House to take care of the NCTC alert related consignments. Relevant instructions have already been issued stipulating timelines for such consignments put on hold as per NCTC Alerts. On being asked if they have noticed any subjectivity w.r.t. Mumbai Customs Zone-I, Shri Mulani replied in negative.

- v. Shri Mulani then raised the matter related to the SWIFT (Single Window Interface for Facilitation of Trade), of PGAs insisting on physical documents for providing the NOC in the system. Shri Mulani stated that the endeavor of the SWIFT was to make the system digital by going paperless. However, PGAs asking for physical documents is defeating the purpose of SWIFT.

Ms. Suchita Ambetkar, O/o the Assistant Drug Controller informed that NOC for Import consignments are provided online and for Export consignments the Shipping Bills and other documents are received physically and the NOC is given manually.

Shri R. K. Singh, Commissioner (In-situ), informed that the primary 6 PGAs are

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covered under SWIFT and on the risk profiling, Bills of Entries are marked to PGAs in their system for NOC and same is received by Customs through message exchange in ICES system. Some PGAs such as Textile Committee, FSSAI and PQ gives partially online NOC and partially manual NOCs.

Shri R. K. Singh, Commissioner (In-situ) further informed that the Single Window Commissionerate is working on bringing all the PGAs online completely

5. Shri Rajiv Magoo, Additional Commissioner suggested that since Trade is requesting to increase the ambit of AEM to cover entire customs clearance process, the grievance should be simultaneously visible to the PAG Nodal officer also for effective resolution. Sometimes, when the grievance is received, the goods meant for necessary action are at PAG for examination and therefore, PAG has a major part to play in early grievance redressal.

6. As there was no further point for discussion, the meeting ended with a vote of thanks to the Chair.

This issue with the approval of Pr. Chief Commissioner of Customs, Mumbai Zone-I.

Rajiv Magoo  
ADDITIONAL COMMISSIONER

Copy to:

1. Under Secretary, (CUS IV), CBIC, North Block New Delhi
2. All Commissioners of Customs, Mumbai Zone I
3. All the Members of CCFC Meeting by email
4. BCBA, Mumbai by email
5. AC/DC, EDI (with a request to upload the minutes on the Zonal website Office)