

प्रधान सीमाशुल्क आयुक्त (सामान्य) का कार्यालय
OFFICE OF THE PRINCIPAL COMMISSIONER OF CUSTOMS (G)
पेंशन अनुभाग ,नवीन सीमाशुल्क भवन, बैलार्ड इस्टेट मुंबई- 400001
Pension Cell, New Customs House, Ballard Estate, Mumbai- 400 001
PENSION ADALAT – 2023

Pensioners/Family Pensioners having grievances relating Pension and other retirement related benefits covered under CCS (Pension) Rules 1972 of following cases may submit their application in the prescribed format (Annexure A) on or before 11th September 2023 for redressal of grievances on the spot in the Pension Adalat to be held on 20th September 2023 at 11.00 Hours at New Custom House, Ballard Estate, Mumbai – I.

- i. Cases of retirement on superannuation till 30.6.2023 in which PPOs have not been issued till date
- ii. Cases of voluntary retirement till 31.03.2023 in which PPOs have not been issued till date.
- iii. Cases of death of Government servants till 31.03.2023 in which family pension has not been sanctioned till date.
- iv. Cases of death of Government Servants in the performance of duty till 31.03.2023 in which only provisional/ordinary family pension has been sanctioned and family pension under CCS(EOP) Rules has been claimed.
- v. Cases wherein Death Certificate of the pensioner has been submitted to Pension Disbursing Bank and Family Pension not started within one month of receipt by the bank if the name of the Family Pensioner is given in the PPO.

2. Following types of grievances/cases shall not be entertained in the Pension Adalat

(i) Cases involving purely legal points e.g. Succession etc.

(ii) Grievances involving Policy matters.

(iii) Issues like appointment on compassionate ground.

(iv) Rentation of quarters after retirement and Recovery of Penal/damage rent relating thereto.

(v) Any other issues not found lying within the domain of Pension Adalat in terms of Office Memorandum dated 09.02.2015 f. No. C30013/77/2014-Ad IV. A0 read with Office Memorandum dated 25.03.2011 of DOPPW (F. No. 44013/2/2010-Coord)

3. Circular and format of application may also be downloaded from the Pension Adalat Page on official website of Mumbai Customs.

4. Any applications/ grievances received after 11th September, 2023 shall not be considered for redressal in the proposed Pension Adalat on 20th September, 2023.


Additional Commissioner of Customs (General)
Mumbai.

ANNEXURE – A

FORMAT OF APPLICATION

1.	Name of the Applicant (Pensioner/Family Pensioner)	
2	Name of the ex-employee & Designation	
3	Department/Pension settled at	
4	Date of Retirement	
5	P.P.O. No.	
6	Last Basic Pay & scale of pay at the time of Retirement	
7	Present Pension/Family Pension	
8	Details of Bank Branch/Treasury through which Pension is drawn	
9	Full address for Communication with contact No. and e-mail id (if any)	
10	Nature of Grievance (Full details to be given)	
11	Whether the grievance has been presented in any earlier Pension adalat, if so, details to be furnished.	
12	Whether the grievance has been preferred to any authority before, to any authority before, the details may be furnished alongwith documentary evidences	

Signature of the Applicant

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Pension Cell, New Customs House, Ballard Estate, Mumbai- 400 001


F. No. S/15-116/2012 Acctts(M) Part (V)

Date: 08.09.2023

PENSION ADALAT-2023

This is with reference to previous circular dated 01.09.2023 regarding Pension Adalat – 2023 uploaded on this website.

In this regard, please note that all applications/grievances should send on email id pension.nchl@gov.in or submit in the office of Chief Accounts Officer, Pension Cell, New Custom House, Mumbai 400 001 on or before 13.09.2023.


(Swati S Mahadik)
Chief Accounts Officer
Pension Cell, NCH,