

**OFFICE OF THE COMMISSIONER OF CUSTOMS (EXPORT-I)**  
**ELECTRONIC DATA INTERCHANGE (EDI)**  
**NEW CUSTOM HOUSE, BALLARD ESTATE, MUMBAI 400 001.**

F. No. S/1-01/2015-16 EDI Pt.II

Date: - 16 .03.2018

**NOTICE INVITING E-TENDER**

**Sub : Calling for e-tender to award Annual Maintenance Contract (AMC) for approximate 556 desktop computers, 460 printers, 15 All in One computers installed at New Custom House, Ballard Estate, Mumbai.**

Online e-Tender is invited by the office of Commissioner of Customs (Export-I), EDI, New Custom House, Ballard Estate, Mumbai from eligible and experienced/ reputed firms for a Comprehensive Annual Maintenance Contract (AMC) work for a period of one year from **11.04.2018 to 10.04.2019** for the Maintenance of Desktop Computers, Printers, and hardware items installed at various Sections / Departments of Mumbai Customs Zone-I in New Custom House/Annex Bldg and 04 Customs EDI Docks Examination Centres viz. U.B Centre, Frere Basin, MOD & STP (Near By Dock Yard Road Station, RAY Road Station) and Divisional Section Offices in Mumbai Port Trust Docks area.

The e-tender is invited in a two-bid system, viz., Technical/ Qualifying Bid and Financial Bid. The details of work specifications, terms & conditions outlined in the Annexure to this e-tender are as under:-

1. Annexure-I Terms & Conditions
2. Annexure-II - Technical Bid form
3. Annexure-III - Financial Bid form

The e-tender for qualifying bid prescribed in Annexure so attached complete in all respects shall be submitted on-line on or before 08.04.2018.

All prospective bidders are invited to submit their bids under Two-Bid systems for the subject work, as detailed below, in accordance with the tender documents enclosed:-

MODE OF TENDERING:	e-tendering through portal <a href="https://eprocure.gov.in">https://eprocure.gov.in</a>
EARNEST MONEY DEPOSIT:	Rs. 25,000/- (Rupees Twenty Five Thousand only)
LAST DATE & TIME FOR SUBMISSION OF BID:	07.04.2018 & 16.00 hrs
DATE & TIME FOR OPENING OF TECHNICAL/ QUALIFYING BID:	09.04.2018
DATE & TIME FOR OPENING OF FINANCIAL BID:	10.04.2018

Interested bidders may download the Notice Inviting e-Tender from the e-procurement portal <https://eprocure.gov.in> .The tender enquiry documents will be available on official website of CBEC ([www.cbec.gov.in](http://www.cbec.gov.in)), official website of Mumbai Customs Zone-1

(<http://www.mumbaicustomszone1.gov.in>) and on <https://eprocure.gov.in> from 16.03.2018. In the event of any of the above mentioned dates being subsequently declared as a holiday / closed day for this office, the tenders will be opened on the next working day at the scheduled time.

The e-Tenders should be submitted on-line on the website <https://eprocure.gov.in> in complete in all respects on or before 07.04.2018 in two separate files addressed to the Commissioner of Customs (Export-I), New Custom House, Ballard Estate, Mumbai-400001. The technical/ qualifying bid shall be opened by the e-Tender Evaluation Committee on 09.04.2018. Incomplete bid documents shall be rejected. The valid bids shall be scrutinized by the e-tender evaluation committee to shortlist the eligible bidders. Thereafter, the financial bids of the short listed bidders shall be opened on 10.04.2018 by the e-tender evaluation committee.

Bidders shall submit the technical as well as the financial bid through e-tendering portal (<https://eprocure.gov.in>) only. Bids submitted by courier/ post/ in person shall not be accepted in this tender.

The Bidder should clarify any doubts/queries regarding the specification/brand from the Inspector/Superintendent of Customs, on any working day between 11.00 AM to 5.00 PM before 07.04.2018. The Bidder should fulfil pre-qualification conditions of the e-Tender and should sign each and every page of the e-tender including the annexure as a token of acceptance of all the terms and conditions contained therein and submit all documents attested by the authorized person along with the bid. The e-tender form shall be rejected if it is not complete in all respects.

Sd/-  
(G. MANIGANDASAMY)  
DEPUTY COMMISSIONER OF CUSTOMS  
EDI/ NCH, MUMBAI.

Encl: Annexure I, II & III

Copy to

I. Notice Board

ii. e-procurement portal (<https://eprocure.gov.in>)

iii CBEC website ([www.cbec.gov.in](http://www.cbec.gov.in)) through telex section, New Custom House, Mumbai – I

iv Mumbai Customs Zone-1 website (<http://www.mumbaicustomszone1.gov.in>)

## ANNEXURE-I

### TERMS & CONDITIONS

#### 1. THE SCOPE OF WORK:-

There are around 556 Desktop Computers, 460 Printers, 15 All in One Computer, 1 Xeon Server & 40 Network switch/ 01 CISCO Router(24 port. 48 port for LAN Internet) for maintenance are of assorted brands /models viz:

**Desktop Computers:** HP, HCL, Wipro, PCS, IBM, Zenith, Lenovo etc of different configurations viz (i).Pentium 4- 2.4 /2.8 GHz/ 756 MB, 80 GB HDD/ 120 GB HDD, (ii) P4 3 GHz/512/80 GR9/8 TFT;(iii) P4 2.8 GHz/1024/40 or 80 CRT/TFT (iv) HP /hp 300 series, (v) Duo Core – 3000 series- 2.2 /2/4/1.8 GHz, (vi) Core 2 Duo /1024/160 /320 TFT/CRT (vi) Core 2 Duo /30 -2.2/ 2.6/ 2.4/ 2.9 GHz Acer veriton (vii) Intel i3 System 2.9/3.0 GHz and Intel i5 System ,4GB RAM ,500 GB,1TB HDD (pre loaded system) etc.

**Desktop/Network Printers:** HP LaserJet M1005, ML1640, P1106, P1107, 1020, Samsung ML1640, ,2161 ML1610, 1866 Canon MF4412, LBP2900, MF4570DN, HP Deskjet 1015, 1000, K109a, 810C, D-2360, 840C, Epson-T13, HP colour Laser jet 3505 DN, HP 8600 Colour, HP Colour 8610, HP laser jet M133, Samsung MX537, HP Office Jet 8710 Colour, HP Office jet 8720, Samsung K2200ND, Konica Minolta, Bizhub etc.

#### 2. DESCRIPTION OF WORK:-

- i. The vendor is liable to install/update Anti-virus software procured by the Department for all the Desktop Computer/Laptops installed herein. The Vendor shall update and remove the viruses from CPU/LAN Network system of the desktop computer & Server.
- ii. The bidder shall carry out preventive maintenance service every 2 months of the Desktop Computers / peripherals which would include (i) Scanning of the Hard Disk Drive for bad sectors and it is outdated/expired, the same has to be updated/installed with new one (ii) checking and cleaning the keyboard/ mouse for proper operation. (iii) Cleaning of printer, checking its driver, functioning and to ensure proper printing on paper.
- iii. Maintenance includes all Hardware parts of Desktop Computer, Printers & Conference room device like smart board, wireless key board mouse, all related equipment. And all software (Original) related to user operation like as video Conferencing software, MS Windows, MS office, Photo shop, Page maker, Corel draw, Turbo C++, Visual fox Pro. Blue J, also Antivirus security software support will be provided by the vendor. Where the parts/components have failed/been damaged or gone out of order due to any reason, replacement of those parts/ components including hard disk, wires, cables, chords, cards, Mother Board, circuit board, all hardware parts etc. shall be provided free of cost by the company within 24hrs of attending to the call, and setting right all computer systems in smooth working condition.

#### 3. ELIGIBILITY CRITERIA FOR TECHNICAL BIDS:-

Technical/ qualifying bid shall be submitted in a prescribed format as laid down in the Annexure II. The bidder shall furnish all the documents/ information/ annexure as listed below:

- i) The bidder should have Minimum annual turnover more than Rs. 1 Crore in last financial year, in this regards CA certified certificate & Balance sheet should be furnished.
- ii) The bidder should have the Shop & Establishment certificate for their authorised shop and service centre in Mumbai.

- iii) The bidder firm should furnish and provide Income Tax Assessment Certificate for last three financial years.
- iv) The bidder should not have been disqualified or served memorandum by any Central Govt./State Govt/Semi Govt. Organizations/Private Organisation for similar work, NOC/Satisfactory report from three different organizations above mentioned be furnished along with self declaration in this regard.
- v) The bidder intending to submit the tender shall be a reputed organization in the field of Hardware & Software Maintenance and having experience in this field for at least five years in Mumbai, Experience in Central Government Department will be preferred along with the experience in UNIX/ Linux based system having AMC, work orders for last five years be furnished in this regard.
- vi) The bidder should have currently looking at least five AMC in any Central Govt./State Govt/Semi Govt. Organizations in Mumbai for maintenance of Desktop Computers, Printers, Servers and other hardware for their consideration of the same AMC, work orders be furnished in this regard.
- vii) The bidder should be having at least five work orders for similar kind of work and at least two work orders of around Five hundred Desktop computers and 350 printers, Experience & AMC for Computer/Printers and other hardware in any Central Govt./State Govt/Semi Govt. Organizations in Mumbai will be consider, work orders be furnished in this regard.
- viii) The bidder should have quality management Certificate ISO 9001:2015 in support of providing their qualitative services.
- ix) The bidder must have obtained Permanent Account Number (PAN) under Income Tax Act, 1961 and AADHAAR card enrolment is also mandatory.
- x) The service provider should also be completely registered with Goods & Service Tax (GST Certificate) Department.

#### 4. **FINANCIAL BID REQUIREMENTS:-**

The bidder shall submit financial bid in the prescribed format as laid down in Annexure-III. The quoted rate shall include all taxes and all other liabilities.

#### 5. **EARNEST MONEY DEPOSIT:-**

An Earnest Money Deposit (non-interest bearing) of Rs.25,000/- (Rupees twenty five thousand only) should be submitted by the Bidders by way of Demand Draft/ Bank guarantee (in original) in favour of "**President of India (acting through the Commissioner of Customs)**", payable at Mumbai in original. Demand Draft/ Bank Guarantee should be sent in original to 'Deputy Commissioner of Customs, EDI, 1<sup>st</sup> floor, Annexe Building, New Custom House, Ballard Estate, Mumbai-400001.' E-Tender without Earnest Money deposit shall be rejected. EMD shall be forfeited in case the eligible bidder withdraws or the details furnished by the bidder are found to be incorrect or false during the tender selection process. No interest of whatsoever the nature shall be payable by the department towards Earnest Money Deposit.

#### 6. **PERFORMANCE SECURITY DEPOSIT:-**

The successful bidder shall furnish security deposit to the Office of Commissioner of Customs (Export-I) within 30 days of the issuance of the contract, which shall be Rs. 10% of the total annual maintenance contract value and shall be in form of Bank Guarantee from a Scheduled Bank drawn in favour of "**President of India (acting through the Commissioner of Customs)**", payable at Mumbai, valid for the contract period and plus three months thereafter. Earnest Money Deposit of the successful bidder will be refunded only after depositing of Performance Security Deposit.

- No interest will be payable by the office of the Commissioner of Customs (Export-I), EDI on Performance Security Deposit.
  - In case of breach of contract or violation of any terms of contract, security deposit shall be forfeited.

## 7. OTHER TERMS AND CONDITIONS:-

1. The AMC is for one year period from **11.04.2018 to 10.04.2019**
2. The bidder will ensure to physically engage and station at office premises, at least Seven Qualified Hardware-Software Service Engineer/Technician or skilled expertise out of which 04 dedicated to Computer, 02 separately for Printers-service & repair and 1 fully dedicated engineer to be posted at Conference hall and Auditorium having expertise in software and hardware along with the operation of sound system and mic so as to ensure uninterrupted sessions. In this regard, *One Sr. Engineer should have Qualified in Engineering degree Like B-tech/BE/BSc IT & Other Certification like MCSE/Cisco/IBM Software & more than 05 years experience in the fields of Management of Systems & Network administration (Windows & Linux for Server), Mailings Outlook, IBM lotus Notes Account/salary Payroll Systems Development in FOX Pro or JAVA Base Language, VM Ware Server for different Port Connection and Other six Engineers should be Qualified and having Diploma in Computer Engineering (Hardware & software) & Experience of more than 03 years. & knowledgeable enough to troubleshoot any hardware, software related problems in office timings 9:30 to 6:30 on every working day regularly & holidays as and when required receiving instructions about repair/maintenance tasks in hand.*
  - (i) Good knowledge in Microsoft Office, Windows Operating Systems and Linux/Unix/VM Ware Server V.5 System for different port connections to each other.
  - (ii) Management of Local Area Network and Internet mailing system.
  - (iii) Software support for Windows 95/ 98/ 2000/ XP/ Vista/2007/2010, Server 2008, various Antivirus software, Linux/ Unix/ operating system.
3. The AMC being Comprehensive shall include services and repairs or replacement of defective parts. The Hardware maintenance support includes operating system support, corrective and preventive maintenance.
4. Being a comprehensive contract, all liabilities arising out of any fault/ replacement of any parts of already functioning system will be borne by the bidder firm, if not mentioned separately otherwise.
5. Spare parts supplied by the bidder in lieu of irreparable components should be brand new/ original and of reputed or same manufacturer for giving satisfactory performance. Used/ repaired spare parts will not be accepted.
6. The bidder will replace necessary parts, with equivalent/ branded parts, free of cost, if found defective. In case of replacement, the defective spares covered under this contract shall remain the property of Indian Customs.
7. Annual Maintenance Contract (A.M.C.) would be comprehensive i.e. including cost of new/ original spares for proper functioning of all systems and sub-systems. If any part gives repeated problem i.e. two repairs in a maximum period of one month time then it must be replaced immediately by the bidder with an original parts.
8. The bidder shall provide all assistance in up gradation of hardware on actual cost basis during the period of A.M.C. as per the requirement of this office.

9. Software support with reference to installation of windows/NT/95/98/ME/2000/XP/ VISTA/ WINDOWS 7/ WINDOWS 10/ Window Server 2003,2008,2012 /DOS, word processing software, spread wheel software, database software, EXCUS software, DTP software, presentation software, MS Office, 97/2000/XP, antivirus etc. support be provided in case of any problem is reported by the user.
10. The maintenance service by the company shall include monthly preventive service and breakdown maintenance of all computer hardware items in the New Custom House, Mumbai and at 4 Customs EDI Docks Examination sites/section offices in the Docks area.
11. Response time of a call should not be more than 24 hours from the time of reporting of major fault by the User. In case of failure on the part of bidder to put the system (Computer/Printer/Router/etc.) in working condition, a penalty of Rs. 500/- per day shall be imposed which will be deducted from the quarterly payment of the A.M.C. to the bidder. However, the penalty clause will not be applicable if a stand-by system/ computer peripheral is provided by the contractor firm.
12. The Resident Engineers deployed by the bidder shall attend to all the calls on the same day of lodging a complaint failing which penalty as proposed above will be levied and deducted from the bill submitted during the quarter period.
13. If any desktop computers/hardware is disposed off during the period of Maintenance contract for one of more reason, the proportionate charges alone will be paid. If charges have been paid before the disposal for the system, then the proportionate amount is to be adjusted against the charges payable on remaining machines.
14. Whenever during the period of the maintenance contract, the service of the company is found to be violating any of the conditions governing the Maintenance Contract; this office has the right to terminate the contract immediately without any compensation.
15. The bidder shall not sub-contract / outsource the hardware maintenance jobs to any other agency and the deputed manpower/Engineer must be on their pay roll. In case of firms who do not have their registered office in Mumbai, they should have at least an operational office at Mumbai. The contact address and the strength of the office should also be indicated.
16. If required, services may be executed on Saturday/Sunday and Holidays, and after office hours also to complete the task with prior intimation to the department.
17. The A.M.C. Service Provider shall promptly attend to all complaints / problems reported and should be rectified to the user's satisfaction by the deployed Resident Engineer before the end of next working day from the time of booking of the complaint.
18. In case of hard disc failure, it would be the responsibility of the vendor to retrieve the data to whatever extent possible.
19. If systems/ sub-systems are required to be taken out of office for repairing then a standby system/ subsystem of similar configuration and quality acceptable to this office be provided on returnable basis. Contractor will be responsible for transportation and delivery of the system/ subsystem. Such hardware under repair should be repaired to the satisfaction of the user / computer Cell and returned within a period of maximum fifteen days.
20. The bidder should provide of his own source of manpower at the time of shifting, relocating, installation of the computer systems and its peripherals. No manpower will be provided by the department.

21. The Resident Engineer of the bidder shall maintain system checks report and call attendance register which shall be verified and countersigned by the officer-in-charge of the respective section or the User of the respective computer systems, which should be enclosed with the quarterly bill submitted by the bidder for payment.
22. Prices quoted shall be inclusive of all taxes and levies by any Government, local authorities etc. as applicable to a Central Government department. No payment over and above the prices quoted shall be done by the department in respect of any such levies brought to the notice at a later date.
23. The bidder shall not sub-contract/ outsource the job to any other agency.
24. In case the service is not found satisfactory, this office will terminate the contract on its own and inform the contractor firm accordingly.
25. With regard to AMC of printers it is highly emphasized that being comprehensive in nature printer-heads will be either repaired or replaced by the vendor itself on his own cost.
26. Desktop computers, printers and All in One Computers which are either in warranty period or will be purchased after the award of AMC shall come under Comprehensive Annual Maintenance Contract after expiry of warranty period. It will be the responsibility of bidder firm to get such devices repaired/ replaced from the concerned manufacturer during warranty period and bidder shall provide a stand-by system/ computer peripheral until the device is repaired/ replaced.
27. This office does not bind itself to accept the lowest tender and reserves the right to reject any or all the tenders in which any of the criteria is not fulfilled, without assigning any reason whatsoever. Tenders in which any of the particulars and prescribed information are inadequate or incomplete in any respect or the prescribed conditions are not fulfilled, are liable to be rejected.
28. Successful bidder shall be responsible for the comprehensive operation and maintenance including repairs/replacement and preventive maintenance, of the sites within the scope of works as outlined above of this proposal on the terms and conditions hereinafter mentioned.
29. The work order will be issued to Successful bidder only after verification the original documents. The Successful bidder shall submit monthly reports to the Deputy Commissioner of Customs (EDI), New Custom House, certifying the satisfactory working condition of all the desktop computers, Printers and all others from the concerned section's heads of the departments/sections in this Custom House and Docks site.
30. Any tender received without adhering to the terms and conditions and / or incorporating contrary to any conditions shall be liable to be rejected summarily.
31. The Additional Commissioner of Customs, EDI, Export-I reserves the right to accept or reject any of all tender/bids without assigning any reason.

## **8. RESPONSIBILITY OF BIDDERS:-**

- a. The bidder firm, on award of contract, shall furnish names, addresses and photos along with ID proof and address proof of its personnel deployed for the contract work to EDI section.
- b. The bidder firm will have to ensure the punctuality, mannerism, good behaviour and proper conduct of the personnel it deploys for execution of contract.

- c. The bidder shall be solely responsible for regular payment of wages/ salary, other benefits and allowances to its personnel as per the prevalent labour laws and/ or any other payments that might become applicable under any Act or Order of the Central/ State Government and this office does not have any liability in this regard. The bidder shall furnish necessary proof in this regard whenever required.
- d. The bidder shall provide the safety articles/ equipment to its personnel. Safety of the personnel deployed by the bidder will be the sole responsibility of the bidder and that the department will not be responsible for any kind of hurt/ loss/ damage caused to personnel on account of any accident or mishap.
- e. The bidder shall be solely responsible for regular deposition of contribution to EPF, ESI etc. for the personnel it deploys. There shall be no liability of this department in this regard. As and when demanded the bidder shall submit the copies of such payments to the competent authority.
- f. The bidder shall pay the Govt. Dues such as GST, Service Tax, Professional tax etc. as and when required. There shall be no liability of this department in this regard. As and when demanded the bidder shall submit the copies of such payments to the competent authority.
- g. The bidder shall be liable to pay compensation to any loss to the property of the department caused by the act of omission or committed by its personnel.
- h. In case of any loss caused to the third party by way of conduct of the personnel deployed by the bidder, department shall not be responsible. The bidder shall be solely responsible to compensate the third party.
- i. The bidder and/ or its personnel shall not allow movement of equipment/ items or any property of the department in or out of the New custom house Premises without prior permission of the competent authority. The bidder shall be solely responsible if any equipment/ item or property is found missing and will have to compensate the department as decided by the competent authority of the department. The bidder shall be solely responsible for theft, burglary, fire or any other mischievous deed by its staff

## 9. **TERMS OF PAYMENT:-**

- a. The bidder shall submit the bill on quarterly basis at the end of each quarter, in original or duplicate, duly certified by EDI section and the same shall be paid thereof after making recovery, if any. No interim bills will be entertained.
- b. The bill payment will be subjected to TDS applicable under the Income Tax Act 1961. The bill payment shall be subjected to verification by EDI staff certifying the proper execution of the contract work and proper functioning of computers, printers and other hardware.
- c. The payment for last quarter would, however, be made only on successfully handing over the Desktop Computers, in a condition and status not less than that in which they were taken over, to the next year's contractor. However if the defects, shortcomings noticed during next year's Handing over/Taking over are not set right by the successful bidder of this tender notice then the same will be done by the Department through other means and cost towards that would be deducted from the last quarter bill to be paid to them.
- d. Payment due to the bidder shall be made by the Office of Commissioner of Customs (Export-I) by ECS/NEFT. For this, the bidder is supposed to submit a mandate form to the office. In all cases, the bidder shall present his bill pre-receipted with proper revenue stamp.



## 10. COMPLETION OF CONTRACT:-

Unless otherwise terminated under the provisions of any other relevant clause, this contract shall be deemed to have been completed at the expiry of the duration of contract i.e. one year. Fresh agreement shall have to be drawn if both parties to the contract agree to extend the period of contract beyond one year by mutual consent.

## 11. TERMINATION:-

In case the successful bidder wishes to terminate the contract at any point of time, after acceptance, a notice of this effect should be given to this department at least three months in advance. The department is however, at liberty to terminate the contract with immediate effect, in case of breach of any of the terms and conditions of the contract or if the services are not found to be satisfactory at any time.

## 12. SUBMISSION OF TENDER DETAILS:-

The prospective bidders are required to submit two bids i.e. Technical Bids and Financial Bids on prescribed formats, Annexure -II and Annexure -III on e-procurement portal (<https://eprocure.gov.in>) only. In the technical Bid, Bidder shall provide details regarding experience in field, the other organization for which he is providing service, details regarding compliance of statutory laws. In the Financial Bid, the bidder will submit the quotation for his charges.

- The last date for the receipt of the bids is 07.04.2018 up to 16.00 Hrs.
- The bids received after stipulated date and time will not be entertained under any circumstances.
- Financial bid of only those bidders shall be opened who shall successfully qualify technical bid.
- In case the bidder desires inspection of the site prior to submission of tender, the sites can be freely visited from 1100 Hrs to 1600Hrs on all working days and for further details, contact can be made to Superintendent of Customs, EDI Section, New Custom House, 1st floor Annex Bldg. on Office Tel No.022- 22757497, after taking requisite permission of Deputy Commissioner of Customs i/c EDI Section, New Custom House(4<sup>th</sup> floor),Mumbai
- The bidder is advised to attach any additional information, which he thinks is necessary to establish that the bidder is capable in all respect to successfully complete the envisaged work. He is however, advised not to attach superfluous information.

Sd/-  
**(G.MANIGANDASAMY)**  
**Deputy Commissioner of Customs**  
**EDI, NCH, MUMBAI**

**ANNEXURE-II**

**TECHNICAL BID FORM**

1	Name of Contract	Annual Maintenance Contract (AMC) for approximate 556 desktop computers, 460 printers, 15 All in One computers installed at New Custom House, Ballard Estate, Mumbai			
2	Name of tender/co.				
3	Address				
4	Telephone No. Fax No. / Mob. No.				
5	Name of Contact Person				
6	Type of Co./ Firm-prop./Partnership/Pvt. Ltd./ Ltd.				
7	Have any Director / Partner / Prop. Been convicted	Yes/ No			
8	Whether any employee of the office of the Commissioner of Customs is on your Board of Directors or Share Holder on your Co. Firm	Yes/ No			
9	EMD Details RS. 25,000/-	Yes/ No	DD No: Date:		
10	Whether Having PAN No.	Yes/ No	Number	Date of Issue	Validity
11					
12	Whether having GST Registration	Yes/ No			
13	Whether having shop & Establishment Registration Certificate	Yes/ No			

The bidder should submit all the documents in support of Eligibility Criteria of Technical Bid and a copy of the turnover of their companies in respect of last 3 financial years (2015-16,2016-17 & 2017-18) duly certified by Chartered Accountant to be enclosed with Performa of annexure (Technical bid form).

## DECLARATION

I/We hereby certify that the information furnished above is true and correct to the best of my /our knowledge. I/ We understand that if any deviation is found in above statement at any stage, I/We shall be blacklisted and will not have any dealing with department in future.

I hereby confirm that I am authorized to sign the Tender Documents.

Date:

Sign:

Place:

Name:

Designation:

CO. Name & Seal:

**ANNEXURE-III**

**Financial bid document**

<b>Sr.No.</b>	<b>Particulars (scope of work)</b>	<b>Location</b>	<b>Equipment</b>	<b>Amount (P/A)</b>	<b>Tax</b>	<b>Total Amount P/A (inclusive of all taxes)</b>
1	AMC of around 556 Desktop Computers, 460 Printers, 15 all in one Computers, 1 Xeon Server & 40 Network switch/ 01 CISCO Router(24 port. 48 port for LAN Internet) for one year period (11.04.2018 to 10.04.2019)	New Custom House, Annex Building and 4 Customs EDI Docks site; Divisions /Section Offices in Mumbai Port Trust Docks.	Around 556 Desktop Computers			
			Around 460 Printers			
			Around 15 All In One Computers			
			1 Xeon Server & 40 Network switch/ 01 CISCO Router(24 port. 48 port for LAN Internet)			
			<b>Total Amount P/A (inclusive of all taxes)</b>			

**DECLARATION**

I/We hereby certify that the information furnished above is true and correct to the best of my /our knowledge. I/ We understand that if any deviation is found in above statement at any stage, I/We shall be blacklisted and will not have any dealing with department in future.

I hereby confirm that I am authorized to sign the Tender Documents.

Date:

Sign:

Place:

Name:

Designation:

CO. Name & Seal: