

**OFFICE OF THE COMMISSIONER OF CUSTOMS (EXPORT)  
NEW CUSTOMS HOUSE, BALLARD ESTATE,  
MUMBAI – 400 001.**

F. No. S/26-Misc-05/2018 IGST

Date : 30 .05.2018

**PUBLIC NOTICE No.78/2018**

**Subject: Exports Refunds Fortnight in New Customs House from 31<sup>st</sup> May 2018 to 14<sup>th</sup> June 2018- reg.**

In order to intensify the efforts to liquidate all pending IGST claims, pertaining to exports from Mumbai port, New Customs House is observing “IGST Exports Refunds Fortnight” beginning from 31<sup>st</sup> May 2018 to 14<sup>th</sup> June 2018. A special cell has been setup to deal with cases of pending export related claims so as to dispose off all the old pending cases since July 2017. This step will help the Exporters for fast tracking of Exporters pending refund claims.

2. Special cell will be located at 4<sup>th</sup> Floor, Annex Building, New Customs House Ballard Estate, Mumbai – 400 001. Exporters may also contact special cell on telephone no. 022-22757535 / 22757541 or send e-mail to [drawback.nch@gov.in](mailto:drawback.nch@gov.in).

3. All such cases of SB 005 error or SBV00 error or any other such issues may be submitted to the IGST Cell alongwith correct, legible and supporting documents so as to facilitate the nodal cell to do needful for expeditious disbursal of the IGST claims.

4. Following Nodal Officer will be assisting exporters to sort-out problems :

1. Shri Satish V. Shitole, Deputy Commissioner of Customs
2. Shri Gyan Prakash, Appraising Officer of Customs

5. Difficulties faced, if any, may be brought to the notice of the undersigned or emailed on the following email address : [ramesh.bhardwaj@nic.in](mailto:ramesh.bhardwaj@nic.in)

Sd/- 30.05.2018  
**(RAMESH CHANDER)**  
Commissioner of Customs (Export)  
New Customs House, Mumbai

Copy to :

1. The Chief Commissioner of Customs, Zone-1.
2. All the Principal Commissioners/Commissioners of Customs, NCH.
3. All the Additional/Joint Commissioners of Customs, NCH.
4. All the Deputy/Assistant Commissioners of Customs, NCH.
5. Notice Board.
6. EDI for uploading on website.