

**OFFICE OF THE PRINCIPAL CHIEF COMMISSIONER OF CUSTOMS
NEW CUSTOMS HOUSE, BALLARD ESTATE, MUMBAI – 400 001.**

PENSION ADALAT-2019

Pensioners/Family Pensioners having grievances relating to Pension and other retirement related benefits covered under CCS(Pension) Rules, 1972 of (1) Non-receipt of Pension/Family Pension, (2) Less payment of Pension/Family Pension, (3) Revision of Pension/Family Pension,(4) Non-transfer of pension by the Disbursing Agencies may submit their application in the prescribed format(Annexure A) on or before **14th August, 2019** for redressal of grievances on the spot in the Pension Adalat to be held on **23 August, 2019** at 11.00 hours at New Custom House, Ballard Estate, Mumbai-1.

2. Following types of grievances/cases shall not be entertained in the Pension Adalat:

- (i) Cases involving purely legal point e.g. Succession etc.
- (ii) Grievances involving Policy matters
- (iii) Issues like appointment on compassionate ground
- (iv) Retention of quarters after retirement and Recovery of Penal/damage rent relating thereto
- (v) Any other issue not found lying within the domain of Pension Adalat in terms of Office Memorandum dated 09.02.2015 F.No.C30013/77/2014-Ad IV. A) read with Office Memorandum dated 25.03.2011 of DOPPW (F.No.44013/2/2010-Coord.)

3. The staff who retired from New Customs House, Air Cargo Complex, Airport (Retired up to 30th June, 2016) should send their application addressed to The Pr. Commissioner of Customs(General), New Custom House, Mumbai – 1 and the staff retired from Nhava Sheva Custom House should submit their applications to – The Pr. Commissioner of Customs(General), Nhava Sheva Custom House.

4. Notification and format of application may also be downloaded from the Pension Adalat Page on official website of Mumbai Customs.

5. Any application/grievances received after 14/08/2019 shall not be considered for redressal in the proposed Pension Adalat on 23/08/2019.

Sd/-

Pr. Commissioner of Customs(General)
New Customs House,Mumbai.

ANNEXURE – A

FORMAT OF APPLICATION

1.	Name of the Applicant (Pensioner / Family Pensioner)	
2.	Name of the ex-employee & Designation	
3.	Department / Pension Settled at	
4.	Date of Retirement	
5.	P.P.O. No.	
6.	Last Basic pay & scale of pay at the time of Retirement	
7.	Present Pension / Family Pension	
8.	Details of the Bank Branch / Treasury through which Pension is drawn	
9.	Full address for Communication with telephone no. / mobile no. and e-mail id (if any)	
10.	Nature of grievance (Full details to be given)	
11.	Whether the grievance has been presented in any earlier Pension Adalat, if so, details to be furnished	
12.	Whether the grievance has been preferred to any authority before, the details may be furnished along with documentary evidences	
<p>Signature of the Applicant</p>		