



OFFICE OF THE COMMISSIONER OF CUSTOMS (IMPORT-II)
2ND FLOOR, NEW CUSTOM HOUSE, BALLARD ESTATE, MUMBAI 400 001.
TEL NO. 022-22757401, FAX NO. 022-22757402

F. No.: S/22-184/2017 A(M) AEO CELL

Date: 21.01.2020

Trade Notice No.02/2020

Sub: - Appointment of 'Client Relationship Managers (CRMs)' for facilitation of AEO accredited clients-reg.

Kind attention to the trade is invited to Customs Circular No. 33/2016 dated 22.07.2016 and Customs Circular No. 03/2018 dated 17.01.2018 wherein there is a provision for appointment of a 'Client Relationship Manager (CRM)', with a view to facilitate the AEO accredited clients, so as to provide a single point of interaction.

The CRMs would act as a voice of the AEO within Customs in relation to legitimate concerns and issue of AEO accredited clients and would assist them resolving the procedural and operational issues by co-ordinating with different Sections and Departments within Customs as well as other stakeholders.

The following officers are nominated as Client Relationship Managers (CRMs) for Mumbai, Zone-1 to attend to AEO clients in the purview of their respective portfolios:

Sr. No.	Name & Designation	Contact details	Functions
1.	Shri K. K. Sharma Asstt. Commissioner	Cell: +919819477005 Off.: 022 22757420 group4import1.nch@gmail.com	Issues pertaining to Imports under chapters CTH 72-84, (Group-IV)
2	Shri Hemanga Phukon Asstt. Commissioner	Cell: +919911510310 Off.: 022 22757033 group5b.nch@gmail.com	Issues pertaining to Imports under chapters CTH 85-92, (Group-VB)
3.	Shri Ashok Kumar III Asstt. Commissioner	Cell: +919833878190 Off.: 022 22757429 group1import@gmail.com	Issues pertaining to Imports under chapters CTH 1-27, (Group-1 &1A)
4.	Shri B. G. Amrutsagar, Asstt. Commissioner	Cell: +919867818172 Off.: 022 22757430 mumcus.2a@gmail.com	Issues pertaining to Imports under chapters CTH 29-31 & 38, (Group-II, IIA, IIB & IIF)
5.	Shri Dinesh K. Indrodia, Asstt. Commissioner	Cell: +919825188178 Off.: 022 22757007 group6.nch@gov.in	Issues pertaining to Imports under chapters CTH 93-98, (Group-VI).

6.	Shri M. K. Mishra, Asstt. Commissioner	Cell: +919920232949 Off.: 022 25637772 mk.mishra62@nic.in	Issues pertaining to Imports at ICD Mulund
7.	Shri Venkatesh Jadhav, Dy. Commissioner	Cell: +919620162636 Off.: 022 22757537 venketesh.jadhav@icegate.gov.in	Issues pertaining to Exports Assesment)
8.	Shri A. K. Sasmal, Asstt. Commissioner	Cell: +919820950885 Off.: 022 25635788 icd_mulund@yahoo.com	Issues pertaining to Exports at ICD Mulund
9.	Shri S. M. Borkar, Asstt. Commissioner	Cell: +919892688281 Off.: 022 22757425 aeocrmzone1@gmail.com	Issues pertaining to others

All the members of Trade and other stakeholders are requested to take note of the above for the purpose of contacting for easy and quick resolution of their issues.

Manoj
29/1/2020

Manoj Kumar Kedia
Commissioner of Customs (Import-II),
NCH, Mumbai Zone-1

Copy to:

1. The Principal Chief Commissioner of Customs, Mumbai Zone-1
2. Chief Commissioner of Customs, Mumbai Zone-1
3. All the Commissioners of Customs, Mumbai Zone-1
4. All Addl./Joint Commissioners of Customs, Mumbai Zone-1
5. All Deputy/ Asst. Commissioner of Customs, Mumbai Zone-1
6. DC/AC, EDI Section for uploading
7. Concerned Officers
8. Office Copy