OFFICE OF THE COMMISSIONER OF CUSTOMS (EXPORT)

EDI SECTION, 1ST FLOOR, NEW BUILDING,

NEW CUSTOM HOUSE, BALLARD ESTATE, MUMBAI- 400001

F.No.GEN/EDI/Misc/21/2020-EDI-O/oCOMMR-CUS-EXP-ZONE-I-MUMBAI-Part(1) Date:. 05.02.2021

PUBLIC NOTICE NO- 106/2021

DIN: 20210277000000000C0D

Subject: Single Window – Online Query Module and other functionalities for PGA Working in ICES- reg.

Kind attention of all the Importers, Exporters, Custom Brokers and all other stake holders is invited to CBIC Advisory No. 01/2021 dated 05.01.2021 issued by Deputy Director, ICES, Directorate General of Systems and data management on the above mentioned subject.

2. As part of the Single Window in Customs of SWIFT, a few Partner Government Agencies (PGAs) work in ICES to process the NOC. For such PGAs working in the SWNOC role of ICES, following additional provisions have been enabled to further streamline and digitize the NOC issuance process in System.

1. **Query Module:** While processing NOC under SWNOC role in ICES, an option has now been given to PGAs working in ICES to raise query to the importer/Custom Broker (CB) electronically. Queries raised by PGA would be available with the importer/CB in their ICEGATE login and the same can be replied electronically, the same way as replies to Customs queries are submitted online. The PGA officers, having SWNOC role, will be able to give NOC only when replies have been furnished electronically in respect of all the queries by the concerned importer/CB.

2. **Identification of Bills of Entry filed by AEO :** AEO status of the importer will also be displayed on the NOC processing screen for PGA officers under SWNOC role. This provision will enable PGAs to identify AEO consignments for facilitation and expeditious clearance.

3. Above mentioned provisions will be made available in the System with effect from **09.01.2021.** Officers, who are processing PGAs' NOC in ICES particularly of CDRUG and AQ. Issues faced in accessing above functionalities in System, if any, may be emailed to saksham.seva@icegate.gov.in and a copy be marked to team.ices@icegate.gov.in

(MANISH MANI TIWARI)
Commissioner of Customs, Export,
Mumbai Customs Zone-I

Copy to:
1. The Principal Chief Commissioner of Customs, Mumbai Zone-1.
2. All The Commissioner of Customs, NCH, Mumbai Zone-I
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