



**OFFICE OF THE COMMISSIONER OF CUSTOMS(EXPORT-I),**  
**MUMBAI ZONE – I, NEW CUSTOM HOUSE, BALLARD ESTATE,**  
**MUMBAI- 400 001.**

F.No. EDI/Misc-82/2015 NCH

Date: 29.06.2017

**PUBLIC NOTICE – 78 /2017**

**Subject: Implementation of GST in Customs- 24\*7 Helpdesk at NCH – Reg.**

To ensure smooth implementation of GST in Customs and extend all possible facilitation to trade, industry & other stakeholders, a helpdesk team consisting of senior officers is constituted at NCH to attend on urgent basis any issue/problem and provide guidance on any of the following areas of work mentioned in PN 71/2017, 72/2017 & 76/2017.

- i. Bills of Entry related issues
- ii. Shipping Bill and GSTIN Entry identification
- iii. Export Invoice term & Item
- iv. Change in Drawback Declarations
- v. Containers Details and Transitory Provisions for BE
- vi. Levy and Collections of IGST and Declarations of CETH
- vii. IGST Rates
- viii. CVD Rates
- ix. Compensation Cess Rates
- x. NCCD Rates
- xi. Others Cesses
- xii. Miscellaneous

## 2) Date Wise Allocation of Work for the teams

From 1<sup>st</sup> July to 3<sup>rd</sup> July both Teams (1&2) will work and then afterwards on alternate days as mentioned below.

Team 1:- From 1<sup>st</sup> to 3<sup>rd</sup> July and then on even No. of days i.e. 4 July, 6 July, 8 July onwards.

Team 2:- From 1<sup>st</sup> to 3<sup>rd</sup> July and then on odd No. of days i.e. 5 July, 7 July, 9 July onwards.

### TEAM 1

S.N.	Name Of Officer (Mr/Ms)	Designation	Contact No.
1	G.Manigandasamy	Dy.Commissioner	9757473825
2	Pallavi Gupta	Dy.Commissioner	9815506262
3	N. Balram	Dy.Commissioner	9491382741
4	Rasaal Dwivedi	Dy.Commissioner	9990677788
5	Veeramuthu	Dy.Commissioner	8291404499
6	Gyan Prakash	Appraiser	9757031564
7	Pankaj Jain	Appraiser	9920483060
8	Neeraj Pandey	Appraiser	7506188148
9	V.I.Singh	Appraiser	9892810910

### TEAM 2

S.N.	Name Of Officer (Mr/Ms)	Designation	Contact No.
1	Reena Dash	Dy.Commissioner	9619103996
2	M.K.Meena	Dy.Commissioner	8879650295
3	Rupak Kumar	Dy.Commissioner	9711897331
4	A.V.Redekar	Asstt. Commissioner	9892333644
5	K.H.Khairaz	Asstt. Commissioner	9821310134
6	Rajiv Kakeri	Appraiser	9004045323
7	Rajesh Pamnani	Appraiser	8087058066
8	B. George	Appraiser	9870555478
9	Hemlata Suryavanshi	Appraiser	9619047414

All the admin incharge of Import/Export Docks DC/ACs are being included in the above helpdesk. The contact details of Docks DC/ACs are already available in public domain.

The helpdesk will provide 24\*7 support to all concerned in respect of procedural or technical issues/problem/queries pertaining to GST in Customs.

3) A link has been created on home page of Mumbai Customs Zone 1 website - [www.mumbaicustomszone1.gov.in](http://www.mumbaicustomszone1.gov.in) , to provide all updated information and materials on GST in Customs, to further facilitate the trade.

4) Further, the icegate helpdesk No:-1800-3010-100, email ID- [icegatehelpdesk@icegate.gov.in](mailto:icegatehelpdesk@icegate.gov.in) and [team.ices@icegate.gov.in](mailto:team.ices@icegate.gov.in) will also be available 24\*7 for all concerned.

This PN would be applicable to all the Commissionerates/field formations under the charge of Chief Commissioner, Mumbai Customs Zone-1.

This issues with the approval of the Chief Commissioner of Customs, Mumbai Zone –I.

**Sd/-**

**(RAMESH CHANDER)**  
COMMISSIONER OF CUSTOMS (EXPORT-I)  
New Custom House, Mumbai.

Copy to:

1. The Chief Commissioner Of Customs ,Mumbai Zone-I
2. All the Commissioner Of Customs ,Mumbai Zone-I
3. All the Addl. / Jt. Commissioners Of Customs ,Mumbai Zone-I
4. Dy./Asstt. Commissioner's
5. All Concerned Officers.
6. All Trade Association.
7. Bombay Custom House Agents Association.
8. Website of NCH.