



OFFICE OF THE COMMISSIONER OF CUSTOMS, IMPORT (I & II)

2nd FLOOR, TSK, NEW CUSTOM HOUSE, BALLARD ESTATE, MUMBAI 01

F.No. GEN/SK/20/2020-TSK

Date: 29.04.2022

DIN – 2022047700000000D50A

Facility Notice No. 01/2022


Subject: Improvements in Faceless Assessment - Measures for streamlining process and expediting Customs clearances – reg.

Attention of all Importers, Exporters, Customs Brokers and Trade is invited towards various circulars issued by CBIC on Faceless Assessment and this Office Facility Notice No.-06/2021 dt.27.10.2021 issued to streamline the process and expedite assessment in FAG. A “Special Monitoring Cell” has been created to monitor the BEs filed at INBOM1 which include taking up delay issues with FAG ports. The trade has represented that despite of various measures, the assessment of BEs allotted to FAG is delayed because of unnecessary query / multiple query and marking BE for first check etc. The issue has been examined. It is for the information of all concerned that in order to reduce time of assessment, following measures are being taken.

- i. The working hours of all FAGs is from 10 AM till 8 PM as per CBIC circular no. 14/2021 dt 7.7.2021. The unavailability of officers during above prescribed hours should be reported to concerned JC/ADC.
- ii. The officers have been suitably instructed not to raise multiple queries, unnecessary query/ query without any basis. A mechanism to monitor queries raised by FAG on Daily basis has been started in addition to monitoring by senior officers on ICES. The text of queries shall be

- documented and put up to the Commissioner on e-office by TSK to take call on relevance of the same and find ways to reduce the same.
- iii. Similar exercise as detailed in (2) above shall be undertaken for BEs marked for First Check examination, the BEs pushed to PAG after multiple query and pulled for assessment at PAG.
- iv. The Trade is requested to bring the issues of delay, unwarranted queries and first check orders to the notice of Addl. Comm. TSK or Commissioner Import. If trade finding difficulty in replying to queries & other issues with respect to BE of P.O.I. INBOM1, they can contact Addl. Comm. TSK on Mob. No. 9967704908 and email ID rksingh.irs@gov.in

The Customs Broker and Importers are requested to file BE after uploading all mandatory documents required for assessing the item imported on E-Sanchit to avoid query and in order to expedite clearance of goods.


(Manoj Kumar Kedia)
29/4/22
Commissioner of Customs
(Import - I & II)

Copy for information to:

1. Chief Commissioner of Customs, Mumbai Customs Zone I.
2. All ADC/JC/DC/AC.
3. Importer/Exporter Association
4. BCBA
5. Notice Board.