1. Downloading VPN Client:

1. The VPN Client can be downloaded from the following link:

Link for VPN SW (windows) : <u>http://share.ggn.rcil.gov.in/sw/BIGIPEdgeClient.rar</u> Link for VPN Sw (MAC) : <u>http://share.ggn.rcil.gov.in/sw/bigip-macedgeclient.zip</u>

2. After downloading the VPN Client and installing it, a window will pop-up asking the VPN Server Name where the following server name has to be filled in:

VPN server name: custvpn.rcil.gov.in

3. Then the User ID and the password have to be filled in. User ID will be the .gov.in email ID and the default Password for first time login will be cbicvpn@123. For example, For a user named **Pankaj Kadian** having his email ID as pankaj.kadian@gov.in, the user id will be pankaj.kadian@gov.in and the password for first login will be **cbicvpn@123**.

4. After the first login, it is mandatory to change the password.

- 5. After changing the password click on Connect to connect to the VPN.
- 6. Then open the SPARROW application by accessing the link <u>https://sparrow-</u>cbic.rcil.gov.in

2. Connecting through Web-VPN

VPN can also be accessed through Web-VPN.

I. To open Web-VPN copy the link <u>https://edgevpn.rcil.gov.in</u> in the address bar and the following page will open:

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II. Then the Username and the password have to be filled in. Username will be the .gov.in email ID and the default Password for first time login will be cbicvpn@123. For example, For a user named **Pankaj Kadian** having his email ID as

pankaj.kadian@gov.in, the user id will be pankaj.kadian@gov.in and the password for first login will be **cbicvpn@123**.

III. After the first login, it is mandatory to change the password.

IV. After changing the password, the following page will open:

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V. Click on the SPARROW Application Tab.