



भारत सरकार
वित्त मंत्रालय
राजस्व विभाग
केन्द्रीय उत्पाद एवं सीमा शुल्क बोर्ड
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वनजा न. सरना

अध्यक्ष

Vanaja N. Sarana

Chairman

DO.No.14/CH(EC)/2018

Dated 6th April, 2018

Dear Colleagues,

At the outset, I would like to convey my heartfelt gratitude to all the officers and staff of DG Systems and the field formations for making the Refund Fortnight a resounding success. It is through your continued and tireless efforts that we were able to liquidate refunds pending with us as on 31st January, 2018. This good work should continue till we resolve all issues and achieve zero pendency. This entire exercise brought forth the professionalism of our organization in overcoming challenges and meeting our own commitments.

As you are aware, the e-way bill system has been rolled out across the country for inter-State movement of goods from 1st of April, 2018. The new system is working smoothly and in the first five days more than thirty four lakh e-way bills have been generated. At this juncture, I would like to urge all the nodal officers appointed for the e-way bill system to continuously monitor the functioning of the system and to help the taxpayers and transporters in acclimatizing themselves to the new system. Co-ordination with officers of the State may also be done, if needed, to check that the provisions of the e-way bill rules are being followed in letter and spirit. Needless to say, these efforts will definitely help us in achieving our goal of trade facilitation coupled with improved tax compliance.

As the department is evolving and adding new functionalities to suit the requirement of changing times, the nomenclature of this department has also undergone a change. As you are all aware, the Department stands renamed as Central Board of Indirect Taxes and Customs (CBIC) w.e.f. 1st April, 2018. The logo of the department has also been modified accordingly. All stationary etc may be modified accordingly, but pre CBIC stationary may continue to be used till exhausted to avoid wastage.

I am happy to inform that the funds for the purchase of land for construction of offices for Nellore CGST Divisions and Ranges and Audit circle under Guntur Commissionerate and for construction of offices for Alwar CGST Commissionerate and Divisions under Alwar Commissionerate has been released and utilized before 31st March, 2018. My heartiest congratulations to all the officers and staff of Vishakhapatnam and Jaipur Zones who have painstakingly followed up these projects up to the point of acquisition. Consequent to this, the construction of the offices has to be taken up on priority and in a time bound manner to ensure their completion at the earliest.

A Circular No. 39/13/2018-GST dated 3rd April, 2018 for setting up of an IT Grievance Redressal Mechanism to address the grievances of taxpayers due to technical glitches on the GST Portal, has been issued and uploaded on our website. You are requested to kindly go through the circular and also inform the trade of the same. If there is any difficulty in implementing this circular the same may be brought to the notice of the Board immediately.

Just a small reminder that the last date to fill self-appraisal by the officer reported upon in SPARROW is 15th April, 2018. Kindly ensure that the timeline is strictly adhered to.

With warm wishes,

Yours sincerely,



(Vanaja N. Sarna)

To,

All officers and staff of Central Board of Excise and Customs