



आयुक्त सीमाशुल्क का कार्यालय (आयात-I)  
**OFFICE OF THE COMMISSIONER OF CUSTOMS (IMPORT - I)**  
 नवीन सीमाशुल्क भवन, वेल्ड इस्टेट, मुंबई - ४००००१  
**New Custom House, Ballard Estate, Mumbai- 400 001**

**MINUTES OF TOP-25 IMPORTERS' MEETING HELD ON 01.11.2022**

A Meeting with Top-25 Importers in terms of Revenue of Mumbai Customs Zone-I was held on 01.11.2022 at 03:00 PM in the Conference Hall, 2<sup>nd</sup> floor, New Custom House, Mumbai with **Ms. Kiran Verma, Commissioner of Customs (Import-II) and Shri Vivek Pandey, Commissioner of Customs (Import-I)**. Following Importers' representatives attended the meeting:

Sr. No.	Name S/Sh.	Designation	Company/Importer
1	Partha Datta	Dy. Manager	Thyssenkrupp Steel
2	Bhaskar Kulkarni	Manager	Thyssenkrupp Steel
3	Swapnil Pande	Manager	Sany India
4	Biddhish S Lal	AGM -SCN	Sany Indai
5	Sunil Gupta	Vice President	Laxmi Organic
6	Kamal Sharma	Sr. Manager	Laxmi Organic
7	Ashok Kamath	Astt. Gen. Manager	Supreme Petro Ltd
8	Jessica Fernandes	Manager (Exim)	Supreme Petro Ltd
9	Shiv Pachade	Gen. Manager	Envision Wind Power
10	Milan Soni	Manager	JLR India
11	Subhash Arora	Mgr. Operation	JLR India
12	Kaustubh K	DGM	Savita Oil
13	Yusuf	Asstt. Manager	BMW
14	S. Krishna Kumar	Sr. Manager	BPCL
15	Vinod L. Bhatia	DGM LIG HQ	BPCL

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16	Pravin R. Sonawane	Sr. Manager	IOCL
17	Pradip K. Dixit	Sr. Manager	Sakoda Automobiles
18	Suryakant Bhapkar	Sr. Manager	Sakoda Automobiles
19	Ajay Kumar Single	GM	HPCL
20	Sasikrishnan MD	DGM	POSCO
21	P. Medi	Sr, Manager	HPCL
22	Devdas Balachandra	Dy. Ch. Executive	Supreme Petro Ltd
23	Shailesh R. More	Head	Mahindra
24	Sunilkar Khurana	Ch. Manager Finance	BPCL
25	Praveen Verri	Manager Finance	BPCL
26	Santosh Chancen	Manager	Jagaur -Land Rover
27	Ashish Navalkar	GM Supply Chain	Gulf Oil
28	Bipin Khopkar	GM Consultancy	Gandhar Oil

2. The following officers also attended the meeting on behalf of the Department.

SR.NO.	NAME OF THE OFFICER	DESIGNATION
1	Shri Rajiv Magoo	Addl. Commissioner of Customs (Import-I)
2	Shri Rajkumar V. Kendre,	Addl. Commissioner of Customs (Import-II)
3	Smt. Meghana M. Moghe	Joint Commissioner of Customs(Import-II)
4	Shri S.G.Bajam	Asstt. Commissioner of Customs (Import-II)
5	Shri S.K.Bundela	Asstt. Commissioner of Customs (Import-II)

3 At the outset, both Commissioners introduced themselves and asked all trade representatives for their introduction. All representatives of Importing Companies introduced themselves and gave brief about their company, imports & import duty details for current financial year. After Introduction, Commissioner (Import-II) extended her greetings and welcomed all Trade representatives and thanked them for their participation in the meeting. She

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stated that the ultimate objective of the government is ease of doing business and asked them to share their inputs regarding processes, procedures, laws which can be taken up for discussion at higher levels to fulfil the objective of this meeting.

4. Representatives of M/s Savita Oil, M/s Apar India and M/s Raj Petro Chemicals who are major importers of Base oil and others Petro- Chemical products at Mumbai Port stated that in import assessments of late there was increase in valuation queries and that the same were being finally resolved when the LC, Contract and previous bills of entry were submitted on line. They further stated that there has been a major fluctuation in the price of the Oil and Petroleum Products. This was on account of variation in freight prices as well as sluggish consumer demand. The importers were apprised that queries were raised in cases where there were RMS alerts indicating contemporary clearances at higher values. So unless justification for low values was submitted the variation could not be explained. Commissioner (Import-II) observed that LC, Contract and details of previous cleared assessed bills of contemporary period should preferably be uploaded at the time of filing of Bill of Entry to reduce dwell time. One importer raised issue regarding attendance of the officers on weekend for examination. The importers were informed that the officers are present at the docks for examination on weekends and on holiday postings.

5. Most of Importer's representatives appreciated the Faceless Assessment system. They informed the house that with the introduction of Faceless Assessment, there is no need to visit the Assessing Groups for getting this Bills processed. Further, they do not need to carry physical documents and their issues are now addressed remotely without leaving the comforts of their office and thus they could devote this time to other aspects of clearances. It was informed to house by major importers that with the introduction of Faceless Assessment, they are observing substantial reduction in clearance time. Revenue projection for the remaining period of current financial year was also provided by the respective representative of importers. All the importers except Liquid Bulk Cargo Importers (M/s Savita Oil, M/s Apar India, M/s Raj Petro Chemicals, Gandhar Oil Refinery India Ltd.) ensured that the revenue will be in positive trend in remaining period of the current financial year compare to previous financial year. Further, Shri Sasikrishnan from POSCO stated that few FAG's are raising unnecessary queries in spite of all relevant documents uploaded in e-sanchit. This problem is mainly being observed from some small Custom Houses where the officers are lacking experience in assessment. Commissioner (Import-I) informed that the queries are now being monitored at the highest level and raising frivolous query is being strictly viewed by the

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Department, the same has resulted in fewer queries.

6. Both Commissioners asked importers that if any issues in clearance of goods are being faced by them at Mumbai Port, they can directly contact them on Phone Line and through E-mail so that the same can be resolved at earliest. The Phone Nos and Mail -ids of Commissioner (I & II) were also circulated among the participants.

At the end, Commissioner of Customs (I & II) once again stressed that all importers must be proactive in their approach so that there is a notable improvement in dwell time in clearance of Import Cargo.

The meeting concluded with a vote of thanks. This issues with the approval of Commissioner of Customs (Import-I).

**(Rajiv Magoo)**

Addl. Commissioner of Customs  
Appraising (General), Import –I  
NCH, Zone-I

Copy to:

1. PS to Pr. Chief Commissioner of Customs, Zone-I, NCH, Mumbai for information
2. The Commissioner of Customs (Import – I; Import-II), NCH, Mumbai
3. The Addl. Commissioner of Customs, Appraising (General), NCH, Mumbai
4. The Asst./Dy. Commissioner of Customs, EDI, for uploading in Customs website.
5. All the members of trade through E-mail.