



मुख्य आयुक्त सीमा शुल्क का कार्यालय
OFFICE OF THE CHIEF COMMISSIONER OF CUSTOMS
मुंबई जोन -I, दूसरी मंज़िल, नवीन सीमा शुल्क भवन ,बेलाई इस्टेट,
MUMBAI ZONE-I, 2nd FLOOR, NEW CUSTOM HOUSE, BALLARDESTATE,
मुंबई/ MUMBAI-400 001

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F. No. S/V-30(93)/2014 CCO-I (Unit IV)

Date: 01.05.2019

MINUTES OF THE CUSTOMS CLEARANCE FACILITATION COMMITTEE
(CCFC) MEETING HELD ON 26.04.2019

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The 15th meeting of the Customs Clearance Facilitation Committee (CCFC) for Mumbai Customs Zone-I was held on 26.04.2019 at 4:00 P.M. in the Conference Hall of New Custom House, Ballard Estate, Mumbai under the Chairmanship of Shri B. Bhattacharya, Chief Commissioner of Customs, Mumbai Zone-I.

2. The following officers/representatives attended the meeting:-

Sr. No.	Name & Designation (Shri/Ms)	Organisation
1	Prachi Saroop, Commissioner (Imp-I /Audit & Gen.)	Customs, Zone-I
2	J. S. Negi, Commissioner (Import-II& Gen.)	Customs, Zone-I
3	Ramesh Chander, Commissioner (Export & Gen.)	Customs, Zone-I
4	Dr. B. S. Meena, ADC, Export	Customs, Zone-I
5	Sunita Pandey, ADC, Audit/CCO	Customs, Zone-I
6	Rajesh Kothari, JC, Imp-II	Customs, Zone-I
7	Manoj Kumar, JC, CCO	Customs, Zone-I
8	Hemanga Phukon, DC, General	Customs, Zone-I
9	Money Jain, AC, Imp-I	Customs, Zone-I
10	P. M. Dahiwal, AC, Imp-II	Customs, Zone-I
11	Ashok Kumar, AC, P(G)	Customs, Zone-I
12	Vinay Kumar Thammi, AC, Imp-I	Customs, Zone-I
13	Nikhil Wagle, AC, Imp-II	Customs, Zone-I
14	O. P. R. Tripathi, AC, Export	Customs, Zone-I
15	D. Banerjee, AC, Imp-I	Customs, Zone-I
16	K. Ravi Kumar, AC, Imp-II	Customs, Zone-I
17	Mark Fernandes, Chairman	Indian Chamber of Commerce and Industry
18	K. B. Bhandari , Jt. Secretary	BCBA
19	R. S. Swamy, Director	MANSA (Sai Shipping)
20	Neelesh Datir, Secretary	AILBIEA
21	K. Dhanda, Director	Textile Committee
22	P. V. Sudhir, Tech. Director	NIC
23	A. S. Sengar, Sr. Dy. Traffic Manager	MbPT
24	A. K. Bose, Traffic Manager	MbPT
25	B. S. Khati, Wild Life Inspector	WCCB
26	R. S. Narshimhamurty, Jt. Director	DyCC
27	S.N.Nandeshwar, Chemical	DyCC

	Examiner	
28	Dr. Sheetal Gupta, Authorised Officer	FSSAI
29	Dr. K.U. Methrkar, Dy. Director	FSSAI

3. The Chairman welcomed all the members. He emphasized the need to have regular meetings to understand the problems of all CCFC Members, in order to serve effectively and facilitate the trade for smooth business environment at Mumbai port and ICD Mulund.

3.1 Shri Manoj Kumar, JC, CCO, made a Power point presentations, on the study of Dwell time, in clearance of Import cargo in Mumbai Customs, Zone-I. It was brought to the notice of the CCFC members that, out of the total time taken for clearance of the RMS facilitated cargo, for the month of March, 2019, Mumbai Customs consumed only 4% of the time, whereas the Trade used up 96% of the time. It was also asserted that for Non-RMS Bs/E, the time taken by Customs for the same period was 25% of the total time, whereas the trade used up 75%. The chair urged the members of trade and PGAs to utilize the time effectively and bring down the Dwell time further.

3.2 The Chief Commissioner informed that, the comparative study of the dwell time between April, 2018 to March,2019 and for the same period of previous year revealed that, the dwell time on the part of trade has not substantially reduced in comparison to the dwell time of the Customs. He urged BCBA to look into the matter and request their members, as well as their clients, to reduce the dwell time.

4. The Chief Commissioner observed that the average dwell time of PGAs like DYCC, Textile Committee, Plant Quarantine and ADC in respect of NCH and ICD Mulund, is on higher side and there is ample room for improvement. He emphasized to reduce the time taken by them for effective facilitation of trade. The Chief Commissioner also expressed concern on exceptionally higher dwell time in respect of some Bills of Entry on the part of DYCC. The Jt. director DYCC, explained that 01-02 samples were given to their newly recruited chemical examiners and they took more time in results. He assured that hence forth he will take care of this and personally monitor the dwell time of each and every sample.

5. The Chief Commissioner informed the members of CCFC regarding appointment of 09 CRMs (Client Relationship Managers), who will be the single point of interaction for all T2 and T3 AEOs in Mumbai Customs, Zone-I. The CRM would act as the voice of the AEO within Customs and would assist the AEOs to resolve the procedural and operational issues by co-ordinating with different Sections and Departments within Mumbai Customs, Zone-I. He informed the members of CCFC regarding various benefits of AEO programme and told that 477 applications have been approved for AEO status in F.Y. 2018-19. The chairperson thanked the trade for this overwhelming response and support and stated that for next financial year, the number should more.

6. The Chief Commissioner briefed the members of CCFC regarding the new initiative taken by the Customs such as ‘Turant Customs,’ which is a next generation reform for Ease of Doing Business, introduced by CBIC, vide Circular No.09/2019-Customs dated 28th February 2019, which provides the facility to importers for registration of the Bills of entry before payment of duty, which will be routed automatically to out of charge queue, after Customs Compliance Verification (CCV). He informed that after implementation of ‘Turant Customs’ in Zone-I, the dwell time in respect of facilitated Bills of entry has been drastically reduced.

7. The Chief Commissioner advised the members of CCFC to avail the facilities of TPSC (Tax payer Service Centre) which started w.e.f. 15.12.2015 at Ground Floor, New Custom House in front of main gate, which is a single Window system for accepting/handling all tax payer queries, complaints/grievances etc. He requested to use the facility via e-mail (ID-taxpayerserviceszone1@gmail.com), telephone (022-2275-7842) or Skype (ID-Mumbaicustomszone1).

8. The Chief Commissioner informed that Mumbai Customs, Zone-I, is planning to have all

PGAs at single place in New Customs House, Ground Floor, where the trade can directly approach all the PGAs for speedy clearances.

9. The Commissioner of Customs (Export), Zone-I informed regarding Customs Brokers Licensing & Management Software (CBLMS) which is being developed. On implementation of this module, Customs Brokers Sections located all over India will transact paperless and all applications from Customs Brokers for management of license, Customs pass, employees etc. will be processed online. He also informed that the target to complete this module is within next 3 – 6 months.

10. The Chief Commissioner appreciated the best performing importers, as well as custom brokers, in terms of Dwell time. He especially lauded the performance of repeatedly best performing importers and Customs Broker. The Chair requested the importers / custom brokers to remain consistent in their efforts to maintain compliance to laws that Customs enforces and to reduce the dwell time effectively.

11. The Commissioner of Customs (Audit), Zone-I, informed the members of CCFC, regarding the problems being faced by Audit Commissionerate in the audit work due to poor quality of data in the concerned Bs/E. She informed that insufficient/incomplete data of description /brand/quantity are the challenges faced by the Audit Commissionerate, since the goods are not present during audit. She requested the trade to fill complete and sufficient details of description /brand/quantity in relevant columns of Bills of Entry. She also informed that she is planning to have a workshop in the upcoming month on improvement of data quality and to educate the trade and Customs Broker, which will help smoothen the Customs Post Clearance Audit process.

12. Thereafter, JC (CCO) proceeded with the agenda points for the last CCFC meeting which are as below:-

Issue 1	Textile Committee report to be viewed online by Customs Broker.
Issue in brief	The Textile Committee report can be presently viewed online by Customs Department. Custom Broker has to visit all the way to Textile Committee office or shed to get the hard copy of the Report. BCBA requested that the Textile Committee Report be made available online to Custom Broker also.
Action Taken	The Textile Committee submitted that 12 nodal officers have been nominated for the purpose of uploading the test reports/certificates in ICEGATE. The officials of the laboratories have also procured SSO IDs for uploading the test report through Single Window portal but still the laboratory is unable to upload any test reports in ICEGATE. The matter was taken up in the meeting held with single window officials at New Delhi on 10.04.2019, wherein it was stated that as of now, only 4 PGAs namely CDSCO, WCCB, CPCB and DGHC have been brought on board in e-Sanchit for uploading the reports and for the remaining PGAs, the work is under process.
	Action to be taken by Textile Committee
Issue 2	Expeditious disposal of Customs confiscated/seized goods lying at New Sewree Warehouse.
Issue in Brief	A reference was received from Traffic Manager, MBPT stating that New Sewree Warehouse has been earmarked for receipt of containerized cargo, meant for Mumbai consumption, to be received from JNPT. Thus, the Customs confiscated/seized goods lying at New Sewree warehouse may be disposed expeditiously.
Action Taken	Disposal section has submitted that out of 64197 packages 38780

	packages has been shifted and 25417 packages are remaining to be shifted. Thus 65.54% of the shifting work is completed. The last Custom lot was shifted to F-Basin on 03.01.2019, thereafter MbPT has not allotted any other space / warehouse for shifting of remaining pkgs. Further it was informed by Collector and District Election officer vide letter dated 29.03.2019 that Sewree Warehouse premises will be made available for Strong Room for keeping of EVM and VVPAT Machines after voting in the respective Parliamentary Constituency. Accordingly, the Customs seized/confiscated goods lying on Ground floor of NSWHS were shifted to secure place in the same warehouse in coordination with the MbPT officials. Hence, shifting/Destruction/Auction of the goods lying at the NSWHS will be done after completion/counting of Parliamentary Constituency Election, 2019.
Direction of the Chair	The Chair directed that the shifting and vacating of the warehouse should be completed in time bound, planned and phased manner as soon as possible.
	Action to be taken by: MBPT and Customs (Disposal Section)

11. The meeting ended with a vote of thanks to the Chair.

This issues with the approval of the Chief Commissioner of Customs, Mumbai Zone-I.

Sd/-
(Manoj Kumar)
Joint Commissioner of Customs (CCO),
Mumbai Zone-I

Copy to:

- 1. Under Secretary, (CUS IV), CBIC, North Block New Delhi
- 2. All Commissioners of Customs, Mumbai Zone I
- 3. All the Members of CCFC Meeting by email
- 4. BCBA, Mumbai by email
- 5. DC/ICD (Mulund), Mumbai Zone- I
- 6. AC/EDI (with a request to upload the minutes on the Zonal website)
- 7. Office Copy